

**REGISTRATION SURVEY FALL 2004-05
STUDENTS' COMMENTS**

PLACEMENT TESTS

A non-fair placement test.

All AUB students should do EEE.

APT is not logical I mea the ones who take it seriously and do it good get hard courses and low grades some do it bad intentionally to get easy courses this is not fair you should either cancel it or do something to make all students take it seriously.

Damn subjects, short time.

Eng: More interesting topics; Arabic was too difficult.

EPT is too short. I did the SAT, I don't see why I should take this test.

I did not exactly understand why I was in need of English 203!

I do not need to take any courses for the only reason to keep the respective department existing in university.

I had a 610 on the SAT verbal, and got placed in ENG 203, whereas I'm average in Arabic and was placed in 211 or above.

I think all students must have the right to an EPT.

I think that the level of english for students is not totally determined by the EEE, it's more like who study more gets more grades.

I took TOEFL and am not exempted from Arabic.

It doesn't reveal the real level of arabic.

It doesn't reveal the real level of the student.

It was organized well but some teachers were really strict.

Make the APT more difficult.

Not enough time for the EPT.

Really bad.

Registration of english courses is horrible; Not organized; specially placement in sections; Department doesn't arrange it properly.

Sound wasn't clear.

Students with high verbal grades shouldn't do.

The APT was a bit difficult.

The arabic test should be more comprehensive.

The classification of students acc.to the EPT has no clear basis.

The english department is not cooperative and are very mean.

The English Exam second tryout is very late thus making registration difficult.

The EPT was easy since I thought it would be really hard.

The results are not just.

The subject required general knowledge, thus lacking it will effect our performance (terrorism).

The test started half-an-hour late; No organization.

There is no need for APT. Let anyone choose the desired course.

These tests don't reflect the true capacities of new students.

Time constraints don't allow the real expression of our level.

Underestimate the level of the students.

Unfair for people who take 211/A when they are not strong in arabic.

Very fair.

We had to stay even when we're done with test.

Yes, the EEE and TOEFL are not equivalent as for the English 203 and English 204 levels at time of entrance.

PRE-REGISTRATION

Admission package needs to be clarified.

All the staff was very cooperative.

Aquiring government papers takes less time and effort!
I did not receive any package, there is also a problem in getting the SAT score calculated.
I didn' t get the package.
I had to go from building to building to fin out to whom should I give my papers.
I had to send my transcripts and SAT I scores three times! I don't know how AUB never got them.
I was not accepted in a faculty and for no reason.
It was very disorganized.
More details should have been provided in the package.
Mr. Renno's office was too crowded and not enough info was given on what we need to do in pre-reg.
Ms.Dandan was very rude.
My GPA was miscalculated and it took the commity 2 months to correct the error. I got my acceptance late august.
Need replacement.
No
No one really helps you just keep on discovering.
Pre-registration was too crowded.
Quite useless to drive 1 hr 15 min to AUB for just a 2 min computer check.
Really bad.
Registration online is terribly unorganized.
Some papers which we handed to university weren't there at pre-registration.
Some parts of the catalogue are not right.
Staff kept passing students from one to another...always annoyed by inquiries.
Staff should be more friendly.
The organization wasn't fair, because some students were scheduled to register before others, and thus had more chance to register with best profs and timings; Moreover, there were no profs for the classes we registered for (CMPS 253 and CMPS 255) which led to the change of time of class and thus our efforts to have a good schedule went in vain.
The package didn't contain my admission letter, I had to retrieve it separately.
The process is very slow.
The registration is a nightmare.
The staff is too helpful and cooperative.
There was many problems in the pre-registration.
There were too many errors in the PC & delay of inputting information to the system.
They can be better.
They could have gave more information.
Too many days to go and come; all these should've been in one single day.
Treat the students better! (Not like Mr. Faraj!).
Unfriendly staff.
Very unorganized.
We had to do many things on our own.
You don't stick to deadlines listed in the package.
STUDENT ORIENTATION
Activities were a bit boring.
Being divided into groups would've help us get more acquainted.
Boring lectures.
Fair enough.
GREAT!
I hadn't received the letter of addmision.

I was later on a Frop group leader for the years 03-04.
ISDP could be much better provided you added the FROP activities in it.
More organization needed.
Nice.
Online registration orientation was unclear.
Orientation came after the course registration, so attending it was not a priority.
Orientation must be in last days of August.
Slightly boring.
The first 3 days in the dorms are unnecessary.
The orientation should be a bit earlier than its date.
The orientation was very organized.
The trip to Baalbeck was a great trip, but the food in the farm
The trips needed guides.
Unorganized and ineffective.
Very beneficial.
Web CT too slow!! Group advising for the FEA students = inexistant.
With sightseeing, not enough information given to make it stand out as it should.
Would have wished to attend all activities but 5 days consecutively is hectic.
ACADEMIC ADVISING
Advisor could not answer even simple questions I asked.
Advisor did not even care.
Advisor didn't know anything.
Advisor is currently out of the country and will be returning for the spring semester.
Advisor is not knowledgeable about his job.
Advisor not available before registration.
Advisor should not be careless about issues of students.
Advisor was not in Lebanon and is hardly in his office (1 hour a week).
Advisor wasn't available before registration.
Advisors are always busy.
Advisors are either travelling or don't have time.
Advisors don't make miracles.
Advisors frequently give you the wrong courses.
Advisors must know more about other faculties.
Advisors need to dedicate their time more for advising.
Advisors really are not always helpful.
Advisors should be more aware of the major requirements.
Advisors should be more interested in meeting and helping new students.
Advisors should have more knowledge about courses contents.
Advisors should know something about their job.
Advisors should know what courses are suitable for you.
Advisors were hesitant of the information they give.
All bio students on only one advisor.
An advisor proved not to be helpful or knowledgeable about my details.
An advisor should send students unsure of major to counselor.
Because he gave me wrong information about the courses I had to take so I had to change my whole schedule.

Cannot answer all your questions.
Change the advisor.
Does not much about other than his/her courses.
Each advisor gives different advice.
Good.
Have an advisor only for advising.
Haven't met my advisor yet.
He do nothing about opening capacity although he tells us to take the course.
He doesn't know anything about advising.
He hasn't all the information I need to know.
He is great (He is Dr. Kabalan).
He must always be in his office in the hours assigned.
He never knew what to do.
He reads the catalogue.
I am french educated so what are elective courses wasn't clear for me.
I chose not to meet with him so I can't rate him.
I didn't find his office, plus he might be a good prof, but doesn't have knowledge about other courses.
I didn't go to my advisor this semester.
I don't know my advisor.
I expected the advisor to give us more information.
I got lucky.
I met another advisor because my advisor was abroad.
I never found my advisor in the office.
I transferred in my Junior Year and didn't get an advisor.
I was the advisor for my assigned advisor.
It is a kind of group advising, not individual!
It might be more useful with another advisor.
It only began this year.
It's a good thing that we meet with our advisor before choosing our course.
Let the students choose their advisors.
Most of the time the advisor says things which are different from what figures in the catalogue!
Mr.Faraj Hasanayn.
My advisor didn't warn me about some classes so I'm stuck in them while my friends know better.
My advisor was completely clueless about my major. He was of a different department.
My advisor was either very lasy or not at AUB.
My advisors false information made me not go and see him anymore.
Need better advising.
Never met my advisor, never at her office.
Never met my advisor.
New advisor assigned upon transfer, didn't meet yet.
One advisor for CCE and Electrical Eng. Students! One advisor for a lot of students.
Personal advisor depending on one's major (Biology student-Biology advisor).
Poor coordination of the admission office with new students.
Presence of more advisors.
She is not good treating with students as if she don't have time for us, we end up beging her.

Should care more about student's questions.
Should take students more seriously.
Some of the advisors are not helping their students, they are telling them to refer to the catalogue.
Some things the advisor told me were not very true.
Sometimes the advisor knows as much as the students. Not very helpful.
Sometimes they don't answer e-mails.
Stop assigning advisors who only know about the courses they give.
Students ask other students better than asking your advisor.
The advisor didn't send us an e-mail when he had to inform us about a change in physics 211 course policy.
The advisor in AUB is just here to give you the PIN to be able to register. Nothing else.
The advisor was busy, they made me meet up with a substitute who had no information of what was going on.
The advisor was never in his office hours!! In the computer science department.
The advisors are inefficient and lack knowledge.
The advisors are sometimes incompetent of their task.
The advisors did not know anything about the courses that are not related to my major.
The advisors don't know much, they have to look up stuff for us everytime we ask.
The advisors should really be more effective.
They are only willing to show up during office hours and they are not knowledgeable.
They changed him. Looking forward to meet the new one.
They don't even know what they're talking about.
They don't know anything about advising, so it's better not to ask them.
They need more office hours.
They should reply to e-mails.
They should understand students circumstances and be more useful!!
They'r ignorant of the systematics at AUB.
Useless.
We get a lot confused choosing our courses (no help).
We love our advisors.
We need to get overload and they don't let us.
Why don't we choose our advisors?
ON -LINE REGISTRATION
INTERNET PROVIDER:INCONET
DIFFICULTY IN ON-LINE CONNECTION FOR COURSES:Time conflict.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: All closed.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: Difficulty in english courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: IN ALL COURSES.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: In English 204.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: Math 201.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: Physics 211 and Physics labs.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: Restriction's problem.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: Server is closed outside campus.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: Site malfunction.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: Teachers that are supposed to be giving the course change
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES: Unjust registration.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:18 credits.

DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:A lot of people registering in the same time (pressure).
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:A problem in the system.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:A problem with both English 204 and Math 204 registration.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Affect of credit completion on registration status.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:All 6 courses had capacity problems.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:All courses are the same.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:All courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:All kind of courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Although my registration was very easy but I guess you should open more sections.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:At time of our registration all electives were taken.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Availability of PCs.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Bad computers.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Bad connection; Errors in system in Eng 204 which is unacceptable and ruined my schedule among others.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Bad Internet.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Because so many people were registering at the same time it was very difficult to even get into the system. It took me 2.5 hours to register.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Being a transfer student, I was one of the last to register, so I couldn't find places.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Being a transfer student, my online reg. was delayed.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Being late to register and no spaces in sections.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Capacities are very limited.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Capacity.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Chem 101, Eng 102 D.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Class cancelled.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Class restriction trough course were required from department.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Class restriction.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Class restrictions.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Computer frozeed.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Computer problems in the lab.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Could not access from the internet (system jammed). Also difficulty in LAB! Phys 211.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Courses don't fit in the schedule (some courses time is obligatory).
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Credit overload.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:CVSP/German.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Didn't know about the petition thing.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Difficulties in every single course.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Difficulty finding a functional computer to register from
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Difficulty in every course.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Difficulty in freshman courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Eng 204 was not responding.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:English and CS.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES>Error in system.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Errors (ie class, or test score, prerequisite).
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Errors in one system.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Errors on system.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Errors regarding courses from which we are exempted.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Every course should be taught MWF and TTH. There are many courses that are either MWF or TTH only.

DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Everything.
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DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Favoritism in uni from teachers, business registration office, registrars towards certain students regardless of specific needs. Happened to me.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Fin 210's time was changed AFTER registration and I was dropped as a result of time conflict w/o being notified.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Freshmans and old students got all the good sections.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Freshmen students had already taken places which left new students with few possibilities.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:I couldn't register into my english class although the EPT assigned me to it; so I had to go to the registrar. As a result, time was wasted and another course that I wanted to take became full, forcing me to take a course that I didn't want due to requirements
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:I kept from 8-12 till I took my courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:I registered for a course and the faculty re-scheduled it after the add/drop period.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:In all courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:In all courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:In humanities.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:In Humanities.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Intensive english.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Intensive.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Internet very slow.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:It is unfair. Some get courses because they know Hayat
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:It's hard to find us available computers.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Labs opening late.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Labs.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Low capacity and because of students are registering before others (according to ID numbers).
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Low No.of computers compared to students.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Major restriction.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Math major:Not clear about science electives.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Mistake by not sending our Baccalaureate grades to the departments.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Mistake from the faculty.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Mistake in my AUB SIS.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Most courses whether electives or not had limited capacity/lack of many sections.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Most of the courses were full.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Mostly in science courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Ms.Huda Nakad should be more helpful (especially during the drop and add period).
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:My account password ended with a 03 (as year) instead of 86!!! I spent 45 minutes to activate my account.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:My time for reg. was the latest.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:My time of registration was postponed. I registered with sophomores.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES>New student should be pre-warned that we must register on-line at 2 p.m. sharp-90% of courses no capacity.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES>No access to SIS from outside campus.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES>No available computers.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES>No courses offered.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES>No one mentioned the fact that a new student should get an alternate in order to register for the first time.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES>No prerequisite clear for many courses/ No enough labs for registration.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Not all data was entered.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Not enough capacity in a major course.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Not enough room in courses and timings.

DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Not fair to let some register before others (time slots).
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Once-a-year offered courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Over-crowded on campus access
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Overcrowding? It crashed at the time I was registering.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:PB Error.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:PIN received late.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Poor internet system.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Pre reg not accepted till hours after registration started.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Priorities given.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Problem from admissions' office.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Problems in registering for some courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Problems that occurred in the AUB internet system.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Problems with on-line access.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Problems with the AUB site.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Restrictions.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Schedule.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Server overloading problems.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:SIS sometimes won't open outside campus, and very slow connection.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Some courses are not always offered.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Some courses don't fit in the schedule.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Some courses got to be registered in the registrar's office which I spent my time waiting and my place was gone.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Some students had already registered before the assigned time.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Some students pull strings to register (talking to X or Y) while others have to beg at the student services office!!!
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Some students started to register at courses I wanted before my time even starts. And I couldn't have made it there till someone dropped.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Something to do with the system.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System error and it crushed.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System error, specially for engineering, where are CCE students?
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System error.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System error.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System error.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System errors in pc's.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System errors.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System failure and problems.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:System of registration.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Technical problems such as pincode.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The changing of course names in the business school.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The computer was very slow.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The connection was blocked and I couldn't add any courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The lack of computers in AUB that are available during registration.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The system crash down during registration caused my pin to deactivate; Thus I lost some important courses and scheduling got disrupted.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The system error that happened.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The time of registration, seniors before everyone else.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The time schedule of sections.

DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:The university didn't know that I passed the Bac although I gave the diploma.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:There was a system error that did not allow registration for MATH or PHYSICS.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:There weren't available computers on campus so I could register on time as a result, all my classes were closed.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:They forgot to activate me.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Time conflict.
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DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Time of classes.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Time of courses.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Time of some courses is inconvenient.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Time slots-some courses need to be offered at different times of the week.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Timing for different sections at the same time needed.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Timing.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Too slow.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Tripple E within the time of registration.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Trouble in the system on that day.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:We had to secure places by 3 = 30 hrs. We need more computers in campus.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:We register for a class then the time is changed.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Web problems during the registration.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:While registration I found out I was registered as a freshman rather than a sophomore, so I couldn't register until they fixed the problem by then my classes were full.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:With CMPS 209.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:With the teacher we want.
DIFFICULTY IN ON-LINE REGISTRATION FOR COURSES:Slow registration procedure.
DIFFICULTY IN ON-LINE REGISTRATION FOR FOR COURSES: In all courses.
DIFFICULTY IN ON-LINE REGISTRATION OF COURSES: I couldn't register for Math 201 because of system err
DIFFICULTY IN ON-LINE REGISTRATION OF COURSES: In all courses.
DIFFICULTY IN ON-LINE REGISTRATION OF COURSES: With CIVE 310
DIFFICULTY IN ON-LINE REGISTRATION OF COURSES:All levels but not in major required courses.
DIFFICULTY IN ON-LINE REGISTRATION: Most of the courses we had to register for were closed
DIFFICULTY IN ON-LINE REGISTRATION:System Errors.
DIFFICULTY IN ON-LINE REGISTRATION:System Errors.
DIFFICULTY IN ON-LINE REGISTRATION:Technical difficulties/Didn't find computers that we could log on to register.
DIFFICULTY IN ON-LINE REGISTRATION:Test- Score error-EPT Test- Class ENGLISH 204
EFFICIENCY OF ON-LINE REGISTRATION:A new registration process should be created.
EFFICIENCY OF ON-LINE REGISTRATION:AUB is great, but pressure during reg.period is awful.
EFFICIENCY OF ON-LINE REGISTRATION:AUB sis should be more secure.
EFFICIENCY OF ON-LINE REGISTRATION:AUB website should be more developped.
EFFICIENCY OF ON-LINE REGISTRATION:Bad.
EFFICIENCY OF ON-LINE REGISTRATION:Better with the new system in several places.
EFFICIENCY OF ON-LINE REGISTRATION:By year is better than by ID (equality). But off-campus SIS access must be faster since AUB labs (computers) cannot handle enough students.

EFFICIENCY OF ON-LINE REGISTRATION:Computers block. Class are full before it's even your time to register. You end up beging for capacity for major courses.

EFFICIENCY OF ON-LINE REGISTRATION:Did not help.

EFFICIENCY OF ON-LINE REGISTRATION:Don't change the assigned teacher without noticing.

EFFICIENCY OF ON-LINE REGISTRATION:During registration, off campus connection to AUB sis was impossible, and I got delayed to register and couldn't get the courses I wanted.

EFFICIENCY OF ON-LINE REGISTRATION:Engineers always the last to register.

EFFICIENCY OF ON-LINE REGISTRATION:Find another way for registration.

EFFICIENCY OF ON-LINE REGISTRATION:Great university.

EFFICIENCY OF ON-LINE REGISTRATION:Hopefully staff can be more friendly.

EFFICIENCY OF ON-LINE REGISTRATION:Hoping to work harder on this issue.

EFFICIENCY OF ON-LINE REGISTRATION:I didn't need staff support however asked older student for help.

EFFICIENCY OF ON-LINE REGISTRATION:I don't like registrating courses online.

EFFICIENCY OF ON-LINE REGISTRATION:If there are no places in AUB, Why did you accept me?

EFFICIENCY OF ON-LINE REGISTRATION:In the school of business it's very hard to have assistance each time we ask for something we have to wait, answers are not accurate and most of the time they are not true especially when it comes to clarification on what is mentioned in the catalogue and the new reformation/change of courses.

EFFICIENCY OF ON-LINE REGISTRATION:Increase the capacity.

EFFICIENCY OF ON-LINE REGISTRATION:It is not well-organized.

EFFICIENCY OF ON-LINE REGISTRATION:It was very duplicated and confusing with the new course names and segments.

EFFICIENCY OF ON-LINE REGISTRATION:It's always a risk to register when one is outside of Lebanon on vacation, therefore one has to come back specially for on-line registration.

EFFICIENCY OF ON-LINE REGISTRATION:It's good but the capacities of the class are small. We end up not registered for any class!!

EFFICIENCY OF ON-LINE REGISTRATION:It's not fair!

EFFICIENCY OF ON-LINE REGISTRATION:Just make the connection faster maybe better PCs.

EFFICIENCY OF ON-LINE REGISTRATION:Keep up the good work.

EFFICIENCY OF ON-LINE REGISTRATION:More classes should be available.

EFFICIENCY OF ON-LINE REGISTRATION:More computers should be available on campus.

EFFICIENCY OF ON-LINE REGISTRATION:Need more classes for certain subjects like MKT 215, Eng 208, Buss 211, etc...

EFFICIENCY OF ON-LINE REGISTRATION:Need more sections.

EFFICIENCY OF ON-LINE REGISTRATION:No organization what so ever of courses given!!

EFFICIENCY OF ON-LINE REGISTRATION:Not enough computers on campus.

EFFICIENCY OF ON-LINE REGISTRATION:Not fit!

EFFICIENCY OF ON-LINE REGISTRATION:Not idealistic at all!!

EFFICIENCY OF ON-LINE REGISTRATION:One indeed has problems registering, but I think they are bearable.

EFFICIENCY OF ON-LINE REGISTRATION:On-line registration are unfair, for student who don't have access to a fast connection face difficulties.

EFFICIENCY OF ON-LINE REGISTRATION:On-line registration facilitates registration.

EFFICIENCY OF ON-LINE REGISTRATION:On-line registration must be improved.

EFFICIENCY OF ON-LINE REGISTRATION:Online registration should be faster off-campus.

EFFICIENCY OF ON-LINE REGISTRATION:Organize the web-registration in an efficient and effective way.

EFFICIENCY OF ON-LINE REGISTRATION>Please increase the number of computers on campus.

EFFICIENCY OF ON-LINE REGISTRATION:Priority of senior students.

EFFICIENCY OF ON-LINE REGISTRATION:Registration was like a " mission impossible ".

EFFICIENCY OF ON-LINE REGISTRATION:Should open more capacities and offer more frequently courses.

EFFICIENCY OF ON-LINE REGISTRATION:SIS becomes too much crowded and pressured.

EFFICIENCY OF ON-LINE REGISTRATION:Some restrictions are not prograded.

EFFICIENCY OF ON-LINE REGISTRATION:Staff could be more friendly and helpful.

INTERNET PROVIDER:TERRANET.
INTERNET PROVIDER:TERRANET.
INTERNET PROVIDER:TERRANET.
INTERNET PROVIDER:Unknown.
INTERNET PROVIDER:Web Café
Not enough computers. Slow connection.
STAFF SUPPORT: Clarify the registration for a new student because it's unfair for a student to come to AUB and be surprised by obstacles.
STAFF SUPPORT: I was a transfer student (for Business) I could register some of the major Business courses although I wasn't a Business student yet;However, some other courses I could not register without help.
STAFF SUPPORT:Anna in Bus is great.She was very helpful.
STAFF SUPPORT:Be more organized.
STAFF SUPPORT:Capacity.
STAFF SUPPORT:Capacity.
STAFF SUPPORT:Efficiency is good but also good brouse of waiting for capacity.
STAFF SUPPORT:Go back to the old system.
STAFF SUPPORT:I didn't like the waiting list system.
STAFF SUPPORT:I didn't like the waiting list system.
STAFF SUPPORT:I skipped most of first week courses to sit on the computer waiting for courses to open.
STAFF SUPPORT:If a student asks for capacity in a class the staff should take it into consideration and be professional about it.
STAFF SUPPORT:Instructor's aren't aware of problems we encounter during registration until we inform them, These problems such has prerequisite course needed, test-score error or no capacity should be fixed before our registration times.
STAFF SUPPORT:It is not practical.
STAFF SUPPORT:It was a big mess.
STAFF SUPPORT:More specific time slots/tickets is necessary.
STAFF SUPPORT:No one was there to help me if I needed to. That's why I counted on myself.
STAFF SUPPORT:No organization in staff, I spent two days trying to register for one course, no one knows the precise method of doing it; Everywhere I go they push me to go someplace else.
STAFF SUPPORT:On other days besides the main registration day it is very easy to add/drop classes but on the most important day it was very frustrating.
STAFF SUPPORT:On-line registration doesn't specify what is exactly the problem if you have one, it either adds (accepts) the case or can cause you a catastrophe.
STAFF SUPPORT:Open more capacities for common classes.
STAFF SUPPORT:Registration has been named a BATTLEFIELD and I find that appropriate to a certain degree.
STAFF SUPPORT:Sometimes the computers will stop suddenly and regulation is stopped.
STAFF SUPPORT:Staff helpfulness is not even idled 1, no one offers to cooperate with the student.
STAFF SUPPORT:Still some conflicts are bothering.
STAFF SUPPORT:The ASK ME people were really helpful, I'd personally give them the credit.
STAFF SUPPORT:The prerequisite thing is a headache, you should be able to register for something if you are currently taking its prerequisite.
STAFF SUPPORT:The staff can be very rude. And not helpful at all.
STAFF SUPPORT:The staff were very lousy-lots of students.
STAFF SUPPORT:There was no staff to help us!!
STAFF SUPPORT:Too many students registering at same halted SIS as such not allowing many to register courses required
STAFF SUPPORT:Too much chaos, some virtual sections weren't opened.
STAFF SUPPORT:Unfair on-line registration.
STAFF SUPPORT:We need more computers since computers are full during registration, so you have to come two hours earlier.
The system shut down for half-an-hour.
You have to make places for everybody.

STATEMENT OF FEES

AUB should offer us the option to have more than 2 deffered payments, ex.2 up to 4 allowed.

Bank Audi said I could not pay w/ a web statement of fees therefore I paid @ cashiers after long trip to Bank Audi.

Complicated.

Continue to provide the statement of fees via the mail box.

Deadlines are not given formally and to all students.

Deadlines were not clear.

Decrease the tuition!

Deferred payment should be three not two and the application fee is intolerable, ridiculous, and very ironic.

Deferred payments must be for free charge.

Did not receive statement.

Difficult to understand the details.

Early deadlines for payment od fees.

Forms placed on the web should be made known to inexperienced new students.

Give some time to pay money, its not a small amount to come up with and pay.

Good overall.

I faced problems in opening and downloading the paper and we have no receipts.

I had problems knowing the deadline of when to pay the fee.

I liked it better when we received the statement of fees in our mailbox.

I paid late charge because I referred to the e-mail I got then they changed the deadline.

I preferred when we used to take the statement from the POBox instead of the internet.

I thinkl deadlines for deffered payments should be clearer.

If you miss the deffered deadline, no way for deffered payment.

I'm an international student I called (100 times) no one knew the account number for AUB at Arab Bank. You should state the AUB account on the net.

In many cases I pay before the deadline and they put a 100,000.- late registration fee on the next statement of fees.

It has to be paid very soon ex. In August.

It should be after we register our courses not before it.

It's better if it comes in the p.o. box.

IT's nonsense to pay before the semester begins.

Lower the costs and give us sports aid.

Mistakes in placing the fees or differing from other students.

More info to circulate for banking.

No deffered payment.

NOT BAD!

Not enough printers.

Open a cashier for payment on campus.

Payment should be after registration.

Payment very early!!!

Please don't make students pay ahead of time.

Rude staff in Comptroller's Office.

Send it by mail.

Send it to homes maybe the student is abroad.

Send them to the Box.

Statement of fees can only be obtained on-line.

Statement of fees was better last year i.e.in the P.O.Box.

Statement should be put back in the P.O.Box.
Sudden change of date of payment.
The date of payment of fees is early.
The deadlines should be announced in unequal ways and statements should be by hand in Box.
The deferred payment deadline is short.
The statement of fees is now collected from the web, what is the reason of this change?
The switch from mail to e-mail as form of communication for this subject caused me tardiness. Inform us through both means.
There was no notification to the students when the fees came out.
Too early to pay.
Too early!!
Too early.
Very expensive.
Very late deadline of Financial aid (February 2004).
We are paying so much but some advisors and some staff are very bad and treat us as if we are learning for free.
We can't find an available printer on campus, it's either occupied or not working.
We couldn't know that we can pay cash in the bank.
We pay before starting classes??
We pay before the semester by 3 month, also we should pick up the statement from the sis.
We received no statement, we had to print one out ourselves.
We should pay after add/drop not before the semester begins.
Why can't we pay at the university?
Why can't we pay to cashier?
Why download it from the web?
Why not pay to AUB directly?
Why pay before and much ahead of time, we need aid (not loans).
Wish they can take less fees.
Yes: The system didn't register my payment but it worked fine.
You could've given IDs before the payment for facilitating a lot of things.
You get notified that you must pay by e-mail. If you don't check your e-mail, you won't know about paying.
Statement of fees online is not a good process.
ID CARD
1 person to validate the IDs is to little!
Did not validate it.
Don't take our old IDs. They are invalid (our souvenirs).
He is very nice to students.
I don't know what you are talking about.
I have to take a picture at the office, my own photo is not acceptable.
I only knew about it from a friend.
I still don't have a sticker on my ID for three semesters.
ID renewal better.
If the AUB card is broken they should make another free one (not \$40.-).
It should be automatically validated.
It should be organized depending on the students' IDS.
It was so easy.
It's not smart to renew the ID every year (Losing time).

Long-crowded.
No need to renew ID every semester!
None sense.
Not always clarified whether or not required.
Not organized because all the student come to the same person 1 at a time.
Not very clear when it should be renewed and validated.
Not YET.
Perfect.
Pointless.
Quick and simple.
Should assign room for each group of ID.
Should set time slots according to ID.
Some employees waste time.
Sometimes you have to wait a lot.
Stop taking new pictures again and again.
The camera is not that good.
The fee for new IDs high 2500 LL.
The lady who takes the pics is especially nice!
The woman taking the pictures should be fired.
They didn't put the stickers on it (we should wait 15 minutes).
Too crowded.
Too crowded.
Ugly scanner pictures.
Useless, nobody checks our ID cards.
Useless.
V.easy.
Very easy and efficient.
Very fast and easy.
Very fast service for once, I was impressed.
Very quick and efficient, very friendly staff.
Very quick and helpful.
Very speedy process.
We did not receive any mails concerning validation.
We need more than one office.
We submitted a picture earlier but it wasn't used, they took new photo, why?
When there is a jam, sometimes I'm late to classes. Make it more smooth.
Why do we need to validate?
AUB NET ACCOUNT
Any student who is not taking summer courses can't have access to pc.
As a new student I wasn't properly instructed and most like any new student.
As mentioned the registrar confused with my password.
AUB net account not open outside campus.
AUB staff does not handle students well.
Complicated.
HELP.

I wasn't able for so long to activate it.
Instructions were very clear.
Most students had problems first time, when activating.
Remove the dashes from the date-of-birth entry.
Some sites at AUB are only accessible in AUB that SUX!
Sometimes one cannot log in to his account although it has been activated.
Students were confused between AUB sis,AUB net and web ct.
The lecture given on AUBnet was confusing and so I had to learn how to activate my account alone.
The time wasted in Registrar's office to do it.
There was a conflict of password from the registrar's office.
They were very helpful.
Too complicated.
Too many user name requests whether net account or WEBCT...where do we get these from?
We didn't understand anything from the orientation.
What is AUBnet?
DROP & ADD
Add and drop should be delayed for second week so we can really understand the course!
Add/drop period should be longer!!!
All courses were already full, it didn't help at all.
All courses were closed.
All required university courses need to have more capacity.
Along drop and add period is good.
Capacities are really needed.
Capacity for some certain required courses weren't enough.
Capacity should be opened to all students not just those taking intensive english.
Courses should be more available.
Deadline is too short.
Didn't allow me to drop.
Drop and Add is done very early.
Drop and Add period must be about 2 weeks after semester starts.
Drop and add period very limited and is done during the first week.
Engineers always register the last ones.
Except CMPS 209 and their lazy department everything would be excellent.
Give students more time.
I am third year CCE and I register after second year students.
I couldn't register for 2 courses (1 + 3 credits), All sections were closed.
I got help from the Dean's office.
I thought the fact that drop and add had a different time slot for each student was unfair. Especially if you were placed in the last group.
I wanted the honey making course but they didn't allow me.
I was very happy with the timing of DROP & ADD courses.
If no one drops Math 201, you cannot add it.
It didn't actually help. I needed to drop 2 sections but I really couldn't drop any of the 2.
It is too short and not too many changes happened because of the capacity in class (no capacity).
It is unfair that there are different timings. I have last chances in taking a course because the capacity was full.
It is useless and all the courses will be taken anyway.

It is very rare that add/drop change for the best of your schedule.
It should begin after one week.
It was such a hard time. I had to fight to get what I wanted.
It's a necessity.
It's all a mess and stressful.
It's an excellent idea, but the time given is too short to make such a decision, maybe 2 weeks would be better.
Limited time.
Longer period of drop and add.
Longer period of drop and add.
Make capacity for students available during all time of add and drop.
Make electives clear.
Mismanagement of the classes and shortage of capacities.
More classes should be available.
More courses to open. Longer drop and add dates.
Need more time. Give us 2 weeks.
No courses were found.
Not beneficial.
Not enough capacities and annoying times offered.
Nothing changes almost all the time.
Only found some.
Perhaps a further day or two can be added to the Drop and Add period.
Provide more time.
Should all be at same time.
Should be second week after we start the semester.
Should be second week.
Should give more time.
Should give priority to those majoring in the subject and are graduating.
Some students although same ID # as others register later and all the classes are full.
Some students were able to add while the system was closed (Saturday).
Sometimes we're not being informed for certain dates.
Somewhat too competitive.
Students should have the chance to drop at any time.
The drop and add period is somewhat short.
The drop and add process must be for 2 or 3 days only.
The drop/add period should be 1 week after classes start.
The period for drop and add is too short.
The period of add and drop should be longer.
The time during which we are allowed to add/drop is not sufficient.
The time we're allowed to drop/add courses, all courses are full.
This is one of the most useful shift in AUB.
Too short period.
Tough process, classes hard to find.
Very bad.
Very hectic.
Virtual registration was useless.

Wait at least for a week before starting Add and Drop.
Waiting list system was useless.
Was lucky with drop and add. When the dates are changed should inform more than 1 week ahead of time.
We had an already set curriculum.
We haven't attended lab sessions and recitation during drop and add sessions.
Well it's only one week the first where you didn't learn what the class is about yet not forgetting about classes which are only on the last day of registration.
Well organized.
When I dropped one course, all of them were dropped.
When you drop one course, two or more courses may be dropped at the same time.
You have to strive to be able to open capacity.
You will never find capacity during drop and add period.
You're giving too late confirmations about virtual classes.
FINANCIAL AID
Financial aid applicants paid 250,000.- LL for governmental papers and unfortunately were not given FA and hence lost the needed 250,000.- LL.
IT'S ALL WASTA.
IT'S ALL WASTA.
Other Comments
A lot of maintenance are needed for the classes materials. More sections should be opened.
Advising process for course registration must be more efficient.
AUB can be far better than it is, very slow progress.
Bad first impression.
Better explanations in class. The curriculum is cutting edge, therefore teaching has to be clearer.
Business school staff should do something about the # sections (capacities) and timings like 6:30 and 7:00 pm classes.
Concerning dormitories the decision made and distribution at students among the rooms is not fair.
Dealing with students is very bad at AUB. You treat us like dirt while other colleges treat us like customers. We are paying for you so at least give us the respect we deserve.
Don't mix orientation with registration.
Everything now is better than before, concerning services and registration.
Good cafeteria. People send us from office to office for no reason-staff make things complicated.
Grading system needs a lot of improvement.
Have other gates 24h/24 open (The women's dorm gate, for architecture students! Please!).
Honor list is given to all Arts and Science students, and this is not fair. Students of departments are to be listed together, and not compare the whole faculty.
Horrible advising/ Advisor indifferent, impossible to reach/ Too few classes/ Capacity. I was unable to get most of the classes I desired.
Hurry up in the new buildings please.
I am surprised by the choice of at least 2 of my professors, and I am not very happy with the time of my classes. Monday, Wednesday, and Friday I start at 8 am and finish at 8 pm because there is no capacity in earlier classes.
I believe that everything is about WASTA . If you have it then you have no problem. And I am talking out of experience.
I couldn't make my pre-registration because the EEE results weren't yet available so I waited for the last two days were I didn't found capacity. Other students would make.
I insist that you have to find a solution for the registration because these major course which I have to take must be available. I pay for that. You have accepted me. It is not my problem.
I thank you for providing a nice cafeteria. Please make sure the printers function properly since they are limited and quite needed. Thanks.
Improve the way your staff treat new students.
In the matter of academic, courses should be updated not from my grandpas' day courses updated a bit by editor.
Increase number of internet accessible computers in library.
It is a great university!
It takes a lot of time to go from one classroom to another, especially when we're at the biology department and need to be in the Nicely department in less than 10 minutes.
I've noticed at AUB you have to work much on your own, not enough help available.

Let the air conditioner be controled inside classroom.

Limit seats in classes or open new sections.

More capacities in required courses is needed.

More capacities needed.

More computer labs, a printer in each dorm, fix library printers, put everything needed for registrar and admissions and payments in one place-More organization.

More computer-based education.

More staff at registrar because it's always crowded.

Need smaller classes with less students, specially in Math 201 and Phys 211.

Need to fix advisors throughout the college year.

New (better equipped) tables and chairs in classrooms. Use of the whiteboard (pens) rather than chalk board.

No clear information for deadlines specially in financial aid and in dropping and adding.

No enough labs, programs need improvement (engineering school).

No parking! It is hard to find a parking place on Bliss st.

No vacancies for part-time job in the university.

Notifactions about transfer acceptance with a probation should be given before registration or at least Drop/Add.

Offer new interesting courses.

ON-line registration must be improved. Servers must be left open.

On-Line registration outside university is null.

Only if we had fair choices to make, and the whole system didn't get shut down between 2:35 and 2:50 pm on the first day of online registration, we could have got better schedules.

Open capacities.

Over crowding in many faculties,it's causing trouble in registration in general.

Parking please. Also don't change the teacher giving the class in which we register without telling us.

Parkings, parkings on campus urgently.

Please help those who need financial aid (really need), since 22% is a low # when a student is in need. Thank You.

Please increase the financial aid for the needy students and offer more places for the work-study program.

Please let every dorm-resident to get his preferences especially to the kind of room.

Please make the temperature of the rooms more suitable by controlling the A.C.(It is very cold).

Please take care of the lower campus! The physics and biology buildings are too old!!

Please, fix the computers and build more computer labs, don't take us from place to place, if we want to get a specific paper

Please, improve the registration process, and put exactly the schedules from the first time and don't change instructors suddenly.

Professors could be very knowledgeable about the subject but many aren't communicating their subject clearly in class and are not providing some helpful feedbacks in order to do well in the exams.

Registration process was dreadful and stressful. I hope that in the coming years it would become more organized and less chaotic.

Registration should be easier for new students. Bureaucracy should be more flexible.

Renovations needed.

Since we had a pre assigned course schedule nothing was hard, but the thing was with the over 17 credit limits.

Some computers are needed, especially if AUB SIS access off-campus is not going to be improved.

Some student were dropped from registered courses and added to different section by faculty without informing them.

Some students register before others for several reasons. Try to stop this fact and guarantee equality among all.

Some teachers have a hard time keeping the class quiet and explaining clearly the material.

Some teachers make the academic programs bad.

Somethings of processing are very complicated. At least you have to go 5 places to finish something.

Sometimes you register the course, and after like half of the semester, they drop you out of the course saying it needs a prerequisite. Couldn't have they said that during registration period?

Sometimes, some staff members, usually in Student Affairs office are not very friendly when it comes to drop and add and try to ignore student's need except after high persistence.

Sports activities are not well programmed especially Tennis.

Staff in infirmary and west hall need training (for the HIP). No one knew who should take the waiver (No professionalism).
Stop accepting new students this is no longer a university it's more crowded than chinatown.
Teachers use "overhead proj." to explain, therefore we don't understand.
The biology and physics buildings are getting too old compared to other facilities in AUB. Renew the lower campus cafeteria.
The cooling systems turned to be freezing systems. Please higher the minimum temperature.
The department in FHS recommended to achieve 34 credit for sophomore year but it did change the number of credit from 5 to 4 therefore we became last sophomores instead of being juniors. Because we achieve 33 instead of 34. It's the department's fault, not ours.
The fees are increasing every year. Cafeteria is overcrowded.
The international student application process was stressful. A lot of my papers weren't received and my scores were asked for multiple times even though College Board sent them to the AUB code. Try and make it easier cause I was about to go somewhere else.
The labs are filthy and illequiped.
The most important issue is considering payment of fees after registration. And in the registrar it's very expensive to pay for the transcript and official papers likes 10,000.- LL. I mean for God's sake it's only a paper.
The Nicely rooms are so ugly and especially the Nicely 206. It is very uncomfortable.
The on-line registration is unfair and very dissatisfying, they must find another way cause we didn't register for all courses required for the first semester.
The online registration process is frustrating for new students because they struggle to find capacity in the classes needed.
The problem is that very often, the professor giving the course is changed without notifying the student plus changes in the timing of the courses. In 4 out of 5 courses, I went to class to find a different teacher!!
The shops in the engineering department need to be reviewed.
The staff in the AUB bookstore can at times be extremely unprofessional to new and returning students. It is inappropriate for them to behave in this manner.
The student catalogue contains wrong information about the university requirement of engineering.
The way the doctors and others in position talk and cooperate with students must be watched by the president, because it is so bad.
There might be room for better coordination.
There should be more concern with student as individual. Help him do everything (dorms - -).
They do not inform new students about orientation.
They should offer more help at the help desk and know precisely how to instead of sending students from one building to another and entirely confusing them.
To get financial aid you need someone's help (wasta). And we pay before even knowing result where is the aid in that ??
Too much chaos.
Transferring credits was an inefficient, time consuming, horrible experience for me! Different departments and faculties should know what's going on with each other, not work independently!
Try to hire new teachers in each department and take in consideration the complaints of the students about some teachers.
Try to improve the air conditioning or to get it at one temperature throughout the whole year.
Try to open new sections especially for humanities (socio-economic electives).
University should research more about student demand of courses. I'm not saying to have abundance, but many important course are very narrow in number and class size. Also freshmen should be inquired before assigning advisors about which department they aim for, and then given advisors from that dep instead of another.
We hope you would be more fair concerning the english intensive course because one test (EEE) can't diagnose or test one's abilities efficiently. Moreover, I would be glad if you can work harder concerning this issue.
We should have more computers on campus.
When trying to find help every department sent me elsewhere telling me it was not their job to help me. This gave me a very bad impression of the AUB worktime.
You have specific people.
You have to give more facilities about the financial aid (help more about reviewing prices).