

COMMENTS

4. Any Comments(section I: placement test APT and EEE

give chances for students to be able to admit to AUB
should be facilitated
more than one chance in IPT
not enough information
on the listening part I didnt get any question
poor sound quality
the EEE should be applied for all
there should be english placement test in stead of SAT

10. If the staff could not help you, who did they refer you to?

advisor
alumni
another student
any other responsible office
any related place I could go to
aub people
advisor
cns
can't remember
can't remember
can't remember
come another day
constantly to the office of registrar
department
department concerned
different people everytime
don't remember her name
don't remember
every staff member refferered to me another one .. CYCLE
everyone reffered us to everyone
everyone
family and friends
fellow students
friends older than me who already attendend AUB
hamoud
higher authority
I DON'T RECALL
I don't recall
I don't remember
I forgot 2 years ago
I reffered to my sister
Mr. Mohamad
Mr. sobhy Renno
No one, they send you around places where no one knows what to do
office of the dean
old students
OLD STUDENTS
older colleages
online resources
Sobhi renno
other advisor , registrar's, etc
other aub students
other department
other employees
other faculties

other guides
other guides which helped
other persons
other staff
other staff
other staff
other staff
other staff member
other staff member
other staff members
other staff members
other students
other students
person in charge
previous students/my friends
registrar
registrar
registrar
registrar
registration office
several other pple
someone else
someone who could help
some students and teachers
students
students
students
students
students
students (mainly friends and relatives)
the advisor
the catalogue
the office of international program
they always help me.. Ddnt refer me to any1
they were very vague
to Mr. Nassif
to the online website
to the registrar responsible or a number of new names that knew how to answer
to the right person
TO THE RIGHT SOURCE
to the specific department
unesco
volunteers at aub
website
12. Any Comments (Section2: Pre-registration -office of admissions)
:)
aub is bad at communicating with what's going on to the students and the other faculties
didnt get it
didnt get the booklet with the letter in the administration package
deadline for paying tuitions
get better
I COULDN'T SEE WHICH COURSES I HAD REGISTERED UNTIL 2 DAYS Before REGISTRATION
I received an email saying I have not submitted some papers bit it wasn't true, all the papers were submitted
I am here today.. so overall good
no
should be more organized
should have better notifications for deadlines

some of the deadlines were confusing
some of the staff are lazy and take us for granted
staff in the aub is a problem, no one is ready to help
staff made me do unnecessary paper work and go to AUB many times (even my school ridiculed staff, unwillingness to clarify the things that had to be done)
still hard to comprehend
the papers that have to be handed in should be specified
the process should be more organized
the requirments were hard to understand in the beginning
the service is too general. Personal issues never taken into consideration
the staff did not give help, they were not helpfull at all
the requirements' were not clear in the application and the staff don't know it either
too many details out
unorganized
unqualified personel + evey person kicks you out and to another person who does the same!!!!!!

21. Any Comments?(Section 3: New students orientation programs-office of students affairs)

Adonis was very helpful
Adonis was very helpful
Adonis was very helpful
constantly request the same thing
definitely needs better organization
everything was really well planned and organized
everything was fine except for the campus tour it went way too fast
guides should be more experienced
I understand there were many students but it wasn't organized
it seemed to be just for show.. Didn't help with stuff we needed to know
let it be more organized bcz it's the first visit of students to their college it must be better
more organization during distribution of bags
no
no
not enough information to new students on critical points. Administration too dispersed
out of 3 questions I asked the guides, all of them started with "I think"
quest 16 and 20 are strongly answered
should be more organized some classes were UNEXPECTEDLY FULL
some information were useful, other were not clear
student guides were amazing
students guides are more helpful, the staff are confused
students guides don't really help
there could have been more organized with splitting the faculties
the lines for particular activities were unorganized
the students guides are much qualified than your employees

28. Any comments(Section4: Academic advising-Faculties)

academic requirements were explained by secretary and dep
add more artistic classes more creativity
advisers from students rather than teachers
advisor didn't tell me abt Arabic exemption
advisor followed guidance , knew nothing outside general edu courses list too hard to find
advisor not helpful , need to be more involved
advisor shld know abt all faculties requirements
advisor too busy
advisor wasn't very helpful and made me do the work with very limited help
advisors are not helpful
advisors are rarely helpful
advisors are useless
advisors are useless
advisors are usually unhelpful, but mine (john melou) is an angel
advisors most of the time lead students to problems bcz they don't know what is right and what's not so we go again to students services for the right thing

advisors shld be more available and have knowledge in various academic issues
advisors shld be more helpful and more general education classes shld be accessible
advisors shld be more interested in helping their advices
advisors shld not be teachers, they shld be academic
all philosophy and ps courses shld be part of GE courses
although I like edu, I think they are given in a very traditional way at AUB
although there's diversity, there is unavailability
arch students have set courses
booklet from dep was enough to know the requirements
bring astronomy and more languages
civil engineering catalogue helped me only
clearer explanation for the requirements is needed especially these concerned with outside major requirements
constantly changing GE's and humanities confuses everyone
didn't meet adviser, and didn't ask for advice
didn't meet my advisor yet
does not apply to FEA . I changed major one week after was in LDEM
Dr. Bilal kaafarani is a very disrespectful advisor , no cooperation no communication
Dr. Ghaul is a great advisor
engineers shld have a wider variety of electives
freshman advisor was great , sophomore advisor not good at all , rude and not helpful
GE courses shld have broad/more subjects/genres
general edu courses are the worst thing at AUB, advisors are jst there to confuse students
get better advisors
graphic design majors shld not have math and sciences requirements
hard to get general edu courses that I prefer
humanities in our major are not interesting
I am a 4th year student I have never met or even know sho an advisor is
I cldnt meet with my advisor bcz he's TOO BUSY FOR ME
I didn't know what courses to take
I didn't meet my advisor
I don't know who is my advisor
I don't rely on my advisor for registration
I expected a wider variety
I had 2 adv., bio advisor is horrible, but medical lab advisor is very good
I had to visit my partners advisor who was indeed wery helpful
I hvnt met any advisor
I think the system is complicated and my advisor said" I have a PhD in physics, and I can't understand the course requirements"
I was a bio student and honestly the way they treat you in the edu dep is so much better
I was not able to meet with my advisor however the dep staff were extremely helpful
if the advisers knew more in other than our civil engineering domains
it needs to be more organized
it would be nice to have sports courses like LAUM OR BALAMAND
john meloy is great
math 251 not needed
math 251 not related
more clarity on why we are taking what class, who takes class , its use
more courses about foreign languages (Spanish Italian etc..)
more enjoyable GE courses
more free electives
my advisor never knew abt requirements
my advisor was never helpful and he cldnt help me
my first semester was horrible, bcz I was assigned to an advisor that didn't help at all. My major requirements are better than any additional requirements I had to take
my new advisor is nice though
najat saliba is very very hard to meet with
natural science is of no relevance to econ majors it shld be replaced by final
need clear requirements
need less humanities courses
no

no clear explanation of curriculum
NO I HAVE NEVER MET HIM , EVERY TIME I GO TO HIS OFFICE THE SECRETARY SAYS THAT WHAT I NEED DOESN'T REQUIRE HIS HELP, PLZ INCLUDE COMMUNICATION ARTS (TV, MEDIA)
no lists for GE courses
no variety at all in any of the courses more fun courses shld be available
NOT ALL get COURSES
not enough advising
not enough freedom to choose courses based on interests
pre med courses do not relate to med school requirements
registration sucks
some advisors are helpful, some aren't
some advisors yes other no
some courses we like , we cannot take
STILL DON'T KNOW THE PURPOSE OF BEING FORCED TO REGISTER FOR NATURAL SCIENCE ELECTIVES RATHER THAN FREE ELECTIVES LIKE IT USED TO BE.
students don't get all the courses which is an unfair system or policy
THE ADVISOR ASSIGNED WAS NEW AND BARELY KNEW ANYTHING AND WASN'T VERY HELPFUL
the advisor should be available
the advising process is really bad . No knowledge about requirements , courses , etc.
the advising system must be changed . Advising must be done by students who volunteer for new students
the advisor did never help me and when I wanted help he gets disturbed
the advisor should allow students to have more electives, especially for students who want to pursue a minor along with their major (which AUB claims it allows students to do)
the advisor was not helpful, very condescending
the advisor was on vacation during registration
the advisor was practically useless all these years
the advisor wasn't assigned during orientation (I didn't receive an email or anything)
the advisor wasn't in her office most of the time
the advisors are usually misinformed and give the wrong advice
the advisors should focus more to help students match their graduation requirements
the catalogue was clear enough
the course description wasn't clear
the general education courses should be more interesting
there are no variety in elective courses
there should be more useful electives courses like Spanish or French
they only know what you can know from the catalogue
there is limited choice in course selection
too many courses
too many humanities and social courses
too many humanities university requirements and too little social science
too many requirements . Unnecessary classes
too much natural sciences courses
vehicles dynamics
wasting time in courses outside major
we need a wider variety of elective courses
we need to be guided better, to not take wrong courses
we would like some not study oriented courses such as wine and cigar tasting
the problem here I think in organization. i.e. no proper schedule for all students to meet advisor + second of all everyone in faculty tells you something different
you need better variety
29.a How did you obtain info about registering on-line ?Other, Please specify
advisor
advisor
advisor
alumni
alumni
alumni
embassador of the orientation
and friends
asked people
asking the department

orientation
orientation
orientation
orientation + friends
orientation day
orientation program
orientations
orientations
orientations
other students
other students
other students
other students
other students
others
people
people and advisors
personal knowledge
political parties
political parties
people
people
previous experience
previous students
previous student
previous students
previous students
previously students
relatives
relatives
friends
school
school
secretary at the department
sibling
sibling
sibling
sibling
sister
sister
sister
sister
sister
sister
sister
sister
sister
sister
sister
sister
sister
someone told me
registration system
students
studenrs
student
student
STUDENT GUIDES
students

students
students
students
students
students
students
students
students guides
students orientation
SISTER (EX AUBITE)
universities
we had a session in the computer lab during orientation
welcoming staff
31-cDid you have difficulty registering online, what was the nature of your problem: (other, specify)
aubsis not responsive
computer freezed all the time of registration
confusion
connection problem
connection timed out
COURSE TIMES. MAJOR COURSES ARE MOSTLY IN THE MORNING WHICH MAKE CONFLICT WITH MY WORK
courses time conflict
crashed system
credit overload
department didn't allow us to register on time
department restricted all courses so the system broke down
desired courses time does not fit my schedule
drop major courses due to lack of students
everybody registered at the same time the courses became witlisted and I couldn't register
faculty restrictions places
fixed timing of spme courses over 3 years period
for some reasons I wasn't able to register normally
no alternate pin advisor HAD CLASS
no english courses , so I had to run around the campus from a department to another
no places in one of the classes
no places left in my desired section
not enough computers to register or aub wireless
not the desired teacher + time
older student take your spot
page timeout
pre-requisite issues
prerequisites for int students
prerequistes and co requisites major restrictions not previously announced
program error
registration in september in unfair and stressful
restrictions
restrinctions
server crashes
server crashes
some of the class restricted after advisor telling me its ok to register them
specific sections were blocked without anyone telling us
stressful
system blocks
system crashes in OSB
system crashing
system crashing
system crashing
system error eventually nomore places

system errors
system fails
system overrides
system wasting
technical problem
the conflict between major courses
the network broke down
the registrar UNENROLLED me from everything
the times of courses frequently overlapped
the waiting list is totally unfair
the waiting lists are useless and a joke
they dropped 2 courses for low enrollment
time conflict
time conflict
time conflict
time conflict
time conflict between desired courses
time conflict in all sections of one course with other ones
time conflicts
time conflicts
time conflict
too much demand on the web
very slow
wait list
wasn't familiar wth the process
website freezes many times
when transferring a lot of restrictions on major courses
won't accept opening capacity
wrong pin number provided
wrong pin number provided
WRONG RESTRICTIONS, connections freeze
39. If the staff could not help you , who did they refer you to?
admissions
advisor
advisor
advisor
advisor , help desk,
all aub
antoine sabbagh
back to my advisor and then chairperson
catalogue
chair department of faculty
chairman of the faculty
chairperson
cns
comptroller's office
dean's office
deans office/advisor
department
department
department
department of elective (i.e. english department)
department
elie (course registration)
everywhere
everywhere else
faculties , teachers

faculty
faculty
faculty
faculty of major
friends
friends + students guide
higher authority
I don't remember
it depend on what I want
Mohammad nassif
Mohammad nassif
Mohammad NASSIF / AHMAD KORFALI
my advisor
my sister
nassif
nawam and ahmad
no one, registration is terrible
nobody helpful, cycle of references. Waste of time
not helpful
other depts
other staff
other students
others
randa nawam
someone on the 1st floor
someone who could help with the problem
student services office
teacher of the course
the department head of each desired course
the other students
they drove me in circles
they just passed me on
to the place I had to go to
to the responsible of the problem I had
41. If you did not solve your registration problem, explain what was the nature of the problem
all good courses taken by seniors
all of my courses were dropped because I paid late
answered in question 31
capacity in sections
capacity
capacity and petition for major courses
capacity with major courses; finding humanities and electives
choose different courses
class closed and couldn't open capacity
classes still didn't open capacity for my required courses
couldn't get courses I wanted
couldn't open capacity in humanity courses
couldn't register a major course
couldn't register for major course, class closed, and couldn't open capacity
couldn't register for required courses
closed
courses full
didn't face problems
didn't find the advisor or required person.
didn't get courses I wanted
didn't get desired electives
didn't get night courses

didn't know about arabic exemption
didn't obtain desired courses
delaying reviewing and accepting a petition
department wouldn't allow me to register electives I wanted, instead I had to take courses that I don't want
dropped courses due to late payment of tuition after drop/add period
everyone says it's someone's else job
free 5 hrs per day
had to take electives I do not want
I came for registration after professor opened me a capacity but no staff was available
I didn't get my electives because they didn't open capacity
I didn't have one
I had to drop a course after add and drop
I just didn't get the courses I wanted
I needed capacity
I registered an elective I don't want just to complete the general education requirements and because there were no left places in the ones I want
I REGISTERED FOR OTHER COURSE
I stuck on courses that I don't really want
I wanted to take a required course and they were late to inform me that I wasn't registered
I was enrolled with no warning
I wrote that I wanted a workshop but none got back to me
it was later resolved at the registrar
it's my last year , I have to take 3 humanities and no places available
major electives
never was able to take courses I have the right to take
no capacity
no capacity
no capacity
no capacity
no capacity
no capacity
no capacity
no capacity
no help from anyone
no more capacity
no more english 204. problems registering for english 204 and math 204
no places
no places in required courses
no places left
no one could answer me if I can take arab 211 instead of arab 201b. Catalogue says something and new requirements are different
no one was able to offer help
no more capacity
no more space
not being helped
paying late and opening capacity for required courses
petition still being submitted
register after A/D period
registering courses and opening capacities
registrar's lost the acceptance letter and now I am registered majorless
registrar's staff are disorganized
restriction, lack of places in courses
sections closed and no capacity
some classes didn't open capacity
some courses don't allow open capacity
the course I wanted to register had few sections and I had a time conflict
the waiting list aren't efficient , no real registration is done
there were so many time conflicts in the mechanical engineering courses
there were no places left
there's still some required courses I couldn't register
they dropped my courses because of the tuition fees

too complicated to briefly explain
waiting list is so bad
waiting list were aborted, dropped out of waiting list
waiting list vanished and class filled
wrong major
43. Any comments?(Section 5: Online registration)
academic advisors ignore their students
all my courses were cancelled due to aub mistake
archiology classes for freshman were not available at all to begin with (from the first day of registration)
because they give us information without specifications
besides the system crash at time of registrations and not being able to open capacity
better service from registrar
could and should be important
couldn't have done it without my advisor
drop and add too short
dissatisfied
elective courses registration should be improved
every registration I have to be frustrated while choosing general education courses . All useless and tiring . I hate them.
everytime my aub sis shut down , when it turns on again, all my courses are gone
false restriction should be removed and check registration
fix it .. Open more classes
hard to take desired courses. Schedules are not organized
hire people who have an idea what the requirements are. Stop bureaucracy . With all the confusion created in the system , it's important to hire qualified
horrible UNORGANIZATON .. NIGHTMARE
I am an architect all major courses are basically reserved for us
I am shocked at how terrible the registrar here is - extremely unhelpful
I had to keep all my humanities for the last year bcz in all the previous ones I couldn't find any .. Always full
I had to wait many hours everyday to fix everything with advisor and other teachers and admission .. It was chaos
I have never registered my courses from one shot
I never got all the classes I needed for my major until I became a junior
I think the whole system should be simplified to ease the students life, not the other way round
I was VERY hectic. Staff should warn freshman students about tuition before dropping all their courses
I wish the faculty could help us with the humanities selection as well as providing more sections
ice breaker
if places are permitted for everybody ,that will be better, why do we have to fail doing our decided schedule
improve system and make it faster
improvement of online registration please, I dont know how
increase capacity of english classes , especially in fall semester
increase sections if all sections are closed; history 201 is closed , create a new section and re-order students
it could be much simpler and without stress
it wasn't pretty
it's too limited, for the amount of people registering
iv gotten used to it
lack of organization .. Could be better since aub is so called "prestigious" in the ME
less complication needed
limited capacity of popular courses when it is well known that they are desired
I am sure it could be optimized and improved
major architecture, we take no electives yet ,and all major courses are reserved
make the phases more clear
many times the server jams , and it's unfair to very numerous students
more capacity
more interesting electives, lack of places in elective courses
more new languages courses would be nice
more places should be available
more seats need to be available
more sections
more sections should be offered for courses that are high in demand

more spaces in class
need to have capacities in major classes equal to faculty size
no enough places for students
not enough computers to accommodate all students
not properly organized , somewhat unfair
online registration should be improved so that all students have equal chances and so that noone can reserve a class for his friends while other students can't register
open more places and offer more courses to fill the need
open more sections for students ! We have to be super turbo to register in 5 seconds
please activate the waitinglist or cancel them
please make it easier for the coming years
poor registration process
people in the registrars office are not welcoming or friendly at all . Very bureaucratic and expect student to know everything on their own
priority should be given to major/minor student
put better info in the charts of classes (description, or link to description + to whom the class is given+ type of humanities
registering on my own was simple but when I need help, the office is always chaotic and not helpful at all
Registration sucks
registration is torture
registration may be the worst thing is aub
registration staff should be less AGGRESSIVE while talking to students as they are the only ones that we can get help from
registration was held and I lost my place
remove the waiting-list, go back to the first come first register system
rude staff that do not want to communicate - THEY ARENT EFFICIENT + THEY DO NOT KNOW THEIR JOB very RUDE
same as previous comment
senior registration is easiest
shame, this should be the nb one university in Lebanon
stressful
stressful
terrible
the department is very biased , opening capacities for SOME students while not for others
the number of students exceeds the sections available
the registrar wasn't helpful at all
the same course should be offered in several times for example math 251 has had the same time for 3 yrs (MWF and not TR)
the sections aren't sufficient for students , the university should open new sections
the site is complicated need to be more simple
the system is wrong + open to the number of students and the other way around
the system needs to be easier
the waiting list is not helpful AT ALL
teachers should be better
there needs to be something on AUBSIS that tells us what we still have left to graduate, humanity elective required
there's a lot of stress during registration
they don't help at all
they should open capacity easier
they should open more sections before the registration process begins
tiring
too much bureaucracy and red tape to get courses
too much pressure, have to do an over night when registering
you rarely get what you want and need
unfair system, unreliable lazy help
very bad
very tiring
very unorganized system, classes should have more capacity for students
waiting list courses should automatically be registered when a student drops
waiting list is extremely useless
waiting list should be announced earlier to search for other courses
was unable to take one required course because it's pre with an other that I had to re take, that had its time changed. Stick to the old timing please
we were dropped frm same class 4 times due to rescheduling. We had to change our schedule s 2 days b4 the end of add and drop
worst registration and service staff ever
yes, a lot of procedures that exhaust student, going up to registrar then down to osb .. Lack of communication between departments and faculties

yes, fix the system
49. If the comptroller's office staff could not help you, who did they refer you to
a friend
bank
bank
cashier's office or the bank
CASHIER STUDENTS SECTION
colleagues
department of inquiry
dependants
different problems with different solutions
don't remember
don't remember
do not know , I'm a daddy's girl, he does all the work
elie khater
everyone
fellow atudents
Financial aid offices
friends
friends
friends
I don't recall
I don't rememeber
it depends
it depends
malek shreim
many people reffered me to many people
Mohamed nassif
Mr. Malik
other departments
other departments who reffered me back to the same place
other employees
other guides
other offices
other offices which I needed
personel in faculty or registrar
registrar
registrar
registrar
registrar
registrar
registrar
registrar - faculty
registrar office
registrar office
registrar or admin office
registrar's office
registrar
someone on the 1st floor
someone responsible for solving my problem
someone who knew
sending you all around aub
to fellow students who already paid
sobhi renno RULES
specific person
students

staff
student accountant
student affairs office
students
students sections
superiors
the bank
the busrsary office
the cashier
the person I need
they reffered to the bank
to other who refferes me back to them
up stairs
web
yes everyone told me to go to another one
50- Any comments (Section 6: Comptrollers office)
aub don't send emails reminding us abt the deadline for payments. Many students were dropped from classes because they missed the deadline
comptrollers office
deadlines for payment should be clearer
I am glad we finally have a queu system at aub
I DIDN'T NEED HELP
I didn't receive any mail about payment of fees and was dropped from all my courses
I pay through wire transfers
It would take 2 weeks for the fees to transfer, and I always have to re-send aub telling them about my transfer. Most of the times I didn't receive an email about the payment
kept referring me to same circles
need more staff during peak periods (they're always wasting time)
no friendly behavior, especially with parents
no REMINDER FOR PAYMENTTTTTTT
noONE mentioned payment during orientation
notify us thourgh email the dates of fees
of course the payment is easy .. OF COURSE
ONLINE PAYMENTS OF FEES
payment of fees should be made clear with EMAIL REMINDING STUDENTS
payment via aub
payment via bank
since payment for fall is due in august, aub should take into consideration that returning students may not be in the country and don't have access to internet. It's hard to pay on time
send emails once payment for fees start
send me reminder before end payment of fees
send wrong emails about me changing majors which was not true (required to pay more) and no apology emails
staff department
the days for paying the fees had a weekend during them which I believe made the process really bad
the staff isn't well informed and VERY UNFRIENDLY
they are good at taking money
there is clearly no communication between the registrar and the comptroller and they are independtly horrible anyway
they are rude and impolite (specially the girl at AUH)
they ddnt send an email regarding the payment due date
they should send notifications to remind students about payment and due dates
too mch number of people on only one office, took too much time
too much time spent waiting
transfers to AUB account have been not easy
very easy and helpful/ very quick too
very good service
we can pay in banks
we didn't receive emails about dues of fees so I had to pay a penalty because I paid 2 days late
worst service
with payments and fees nothing was clear

when late to pay fees, send emails
54. Any comments? (Section 7: ID Card and renewal of the sticker-ID center)
best department
but if a student loses his id, he must pay 25000
don't have an id yet
great person (2nd office)
she could be more gentle
how can the staff be helpful if they were too busy talking on the phone
I didn't know why I had to validate my id each new semester
I hope they will be more smiling-(they weren't welcoming at all)
I love id center
I wanted to keep my old ID, asked her to cut it , or devalidate but she refused
I would usually like to keep my old ids as souvenir
ID center staff are very rude.. One in particular, the young lady with the first office
keep up the good work
lost medical form
not friendly staff
not so welcoming staff and didn't give attention to what was done
one of the ID center ladies in mean - -
pay money for the lost ID at the beginning of the new year
plz ask the person in the id center to TRY TO SMILE for students (first office to the left)
some door guards are ****
stupid
still don't understand why I can't keep my old id
the person renewing the ID is extremely rude and disrespectful
the process of renewing ID if lost was a complete waste of time and energy it took me 40 mins because of wrong directions
the staff in the id center are very friendly and helpful
the statement of fees can be really late to get the id
there should be more than just 2 offices for all the students, they should be considering having one on lower campus
they all send you to another places
they didn't let me take my old id
took too long for name to show up on system
you should check out with staff
UNFRIENDLY STAFF
very quick and easy
very rude
VERY SLOW
we have to come to campus more than once for a simple thing
we should keep our old ids too.. It would be much more interesting
would like to keep old ids
56-a- Any comments? (Section 8: AUBnet account -CNS)
big problems with CNS. They don't fix laptops
difficult
error occurred to the acct had to reset many times
everything related to AUB account, ID , payment , online registration were explained during orientation
good
had to seek for help of IT department
I don't remember my account activation but the CNS should work on making connectivity in AUB better , cause there is a lot of dead areas in AUB. Plus, the connection process is so ugly and terribly useless
it took me few days . No one was helpful
it wasn't easy cz I just lost in orientation and didn't attend the lecture AUB netting
it's a complicated process
moodle isn't so easy to work with/not very clear . Sometimes I don't see some assignments or homework
my aub net account didn't act at the beginning of semester
still having difficulties of verifying it on ipad and mobile
students guides

they were not clear yet the staff were so sweet
those were the days my friend, we thought they'd never end we'd sing and dance
very low quota, plz give us more

62. Any comments (financial aid office)

didn't get Financial Aid
didn't help my case--> 2 brothers in AUB --> we need help NOT PROVIDED
financial aid decision should be b4 paying the fees
get a clear and transparant system!! They are people with billions of dollars who have financial aid, and others with no food have zero
hard to be accepted
I got ZERO :@
in desperate need but it has been rejected twice
it was less then expected
it's all wasta
late results. Staff are not friendly neither sensitive
more Financial Aid
not very fast and too late
procedure too long and unnecessary
satisfied with financial aid
senior student applied several times to financial aid and it wasn't accepted for undefined reasons
the papers needed were very hard to get
they never replied ; which I considered as a "no" but they have not been polite enough to reply
they should be more welcoming
this were probably the worst experience in aub , staff VERY MEAN
unfair financial aid

67. Are you satisfied with your dorm placement decision. If no, what is the nature of your problem?

applied for sign
building not the one I chose
didn't help with my pick of room
dorms have no private rooms
everything
I applied early and didn't get the choice I wanted
I want a private room and still I got a double room with BAD ROOMMATE
I wanted a single room
murex hall don't have elevator
murex, 4th floor no elevator no place in Mayfair
needs maintenance .. Rude staff especially the new one
new women was full I got a room elsewhere
next to street + not preferred roommate
no capacity priority to freshmen and sophomores
no elevator in murex and I am in the 4th floor
no private rooms available
noise and lack of order
poor placement
problem in toilets and room
rooms are so small
rooms for boys must be a lot better than this
shitty dorms and building
small rooms
sun
very noisy , cleanless
wanted private
washing machines
we need more dorms
writing list

70. Any comments (dormitories)

dorms (men) shld be renovated
more rooms
not always helpful
rooms weren't ready on time
shld have private rooms on campus , Mayfair toilets need maintenance
staff was VERY RUDE
the laundry machine don't work
the new female hired this semester Sara is rude
when it's reading period and students are expected to study and remain quit , AUB & ic have couldn't & noisy event
72. Other Comments / Suggestions
a lot of ups and downs no one clearly help you around "you get out of it by your own experience only"
administration issues should be checked before
administration lacks links. To solve one minor issue I takes too much work. No one concerns with personal problems
advisor should be available
ALL AUB STAFF ARE NOT WELCOMING
drop and add too short
during registration the number of classes that are required and their student capacity is always less than the nb of students who have to take those courses
especially courses shld be reconsidered . I feel that most of my courses are useless and even some of major courses .
everyone I know has a problem with AUB administration
expand dep and majors
EXTREMELY UNFRIENDLY STAFF , UNCLAR GUIDELINES, BAD SERVICE, VERYYYYY UNHELPFUL
faculties need to be more professional at their jobs
get organized, be friendly, know what you are supposed to do
I am satisfied as stated I still believe these are many aspects that need improvement
I keep in touch with my family via whatsapp bbm etc .. But the phone service goes outr everyday at 8 am and comes back at 8pm. This is unfair to those whop have families baroad
I love AUB
I suggest that elective courses be available from categories other than the humanities . I also don't fnd the obligatory science elective necessary
make more fun and interesting elective courses like cooking
make registration easier, all of us should get our classes
more classes with more capacities
more private rooms for men's dorms
need to be more professional , need to b more helpful, students shld have a choice of courses , they shld north have to choose "open courses"
need to be simpler, more organized, and respectful
no keep it up
pkg plz .. More sections too, or more capacities
put the right pple in the right place. Being an employee does not mean they can treat students impolitely and unrespectfully. Evaluate them and take actions so they do their jobs as it must be done
since we have a huge uni, we should consider having the same things on lower and upper campus, ie. Caf. Library abd student affairs
sme courses must have their pre-requisites
smtimes aub staff dsnt respect students
the campus is beautiful, other than that another corrupted lebanese institutions
the registration process is tiring and stressful due to the availability of courses and capacities
the secretaries in fafs (rabiaa khaoury and thaurat haddad) ar extremely disrespectful and demeaning whenever I go to seek their help
the system of aub is not functional , but rules on students seeking help from professors or teaching assistants, unfortunately ..
complete paperwork in aub it takes forever where steps must be followed but arent told to you all at once. (eg. To do smthng you can go to the registars's office everyday for 2 weeks and they keep telling you new things to do ,rather than tell you everythn at once.
the university became over crowded
the web statement of fees isnt clear at all
there seems to be problems with th ephone data package services for all phones all around campus. The signal cme back after 8 or when I go off capmus
there should not be waitlist
too many signatures required for the financial aid, too many people who don't deserve it
very limited available seats, half the courses I took were not in the field of my concern
we are not clearly reminded about time for payment of fees and hence end up paying penalty for late payment
WILL DO EVERYTHING TO GO TO ANOTHER UNIVERSITY AND I AM SERIOUS .. SORRY FOR BEING THAT BLUNT BUT IT ALL MADE ME MAD!!
would never enter this university again!