FAQ

- **What is the University's policy on student housing?**
  To be eligible to live in AUB Student Housing facilities, you must be enrolled as full/part time student for the Academic Year you are applying to dorms. While all registered AUB students are entitled to apply for accommodation in AUB students' residences, room reservation is processed according to priority criteria.
  Graduate applicants (excluding medicine students) are considered low priority and reservation is subject to availability. Medicine students are not eligible for housing as their Academic year calendar begins and overlaps with the calendar of under-graduates and regular graduate students. For more information on room reservation criteria please follow this link: [Student Housing Agreement](#).

- **How can students obtain AUB Student Housing?**
  Students wishing to live in the Student housing facilities must complete and online application and submit it before the assigned deadline. The application is submitted via one of the 3 phases:
  - Phase 1: Fall & Spring of each Academic Year
  - Phase 2: Spring term (for new housing applicants only)
  - Phase 3: Summer term (for summer applicants only)

- **How are rooms allocated? What is the difference between the rooms (double, semi-private, private, and suite?)**
  The Room assignment is processed by the Office of Student Housing as per the University policy on housing and following priority criteria. Students who are flexible about where they are willing to live can be more easily accommodated than those with a limited range of preferences.
  Room type and roommate preferences will be taken into account. Students who do not specify a roommate will be assigned a roommate from among the pool of applicants.
  As far as possible efforts will be made to ensure that your preferences are guaranteed.
  The rooms in the dorms on campus comprise of double occupancy rooms (rooms for two persons each sharing floor bathroom) and Semi-private occupancy rooms (two-double rooms with their own bathroom).
  The Off-Campus residence hall consists of double, private and suite room types. All rooms in the Off-Campus residence hall are equipped with small fridges and have their own bathroom.

- **If roommates have differences can room assignments be changed?**
  Living in the residence halls provides students with many opportunities to learn how to live effectively in community with others. Residence life is based on learning to compromise individual preferences and mediate differences with roommates and as such offers a neat self-development experience. Residents who are assigned random roommates and having difficulties with them should first discuss their problems with their Head Resident. If after mediation, it appears that roommate differences are irreconcilable, the Head Resident will try to find a different roommate, and inform the Student Housing Coordinator for approval. Room changes are subject to availability and may not be immediately forthcoming.
Who staffs the residence halls? How is security managed in the residence halls?
The Coordinator of Student Housing oversees a team of employees and students dedicated to providing a high quality of campus living. AUB dorms are in 24-hour operation and each dorm is allocated a set of people to carry out duties ranging from ensuring security to providing a clean living environment and to create a community atmosphere.
Access to the University campus is controlled via AUB ID (including access the AUB Dorm on Sidani Street). For this purpose, all residents are advised to carry their AUB ID at all times. The AUB Protection Office is available 24/24 and security officers are scheduled to perform routine foot patrols around halls each night. The residence halls have reception desk coverage 24/7 shared between staff and students. Resident Assistants are "on duty" in the halls daily. Head Residents and night staff are "available" at night.
To avoid theft of their personal items, students should never leave the door of their residence hall room open and/or unlocked, even if only stepping out of the room.

What amenities are offered in the residence halls? Are meal plan options available?
All Residence Halls have heating, air conditioning, hot water and wireless Internet. The ground floor of each Residence Hall houses a reception desk, a kitchen, and a lobby for socializing, receiving guests and watching television. Laundry facilities are equipped with washing machines, dryers & irons, in addition to vending machines which are located in the basement/ground floor.
There are no meal plans available in the residence halls. However; there is one main cafeteria in the upper campus (Ada Dodge Hall). There are also a variety of restaurants & diners on the bustling Bliss Street right next to the university.

What about cleaning and maintenance/ Internet services?
Cleaning services are conducted by janitorial services department on campus and involve cleaning of rooms, common areas, hallways and bathrooms.
For maintenance and repair works in the room, each resident must complete the online “maintenance survey form” which is available on the Student Housing homepage.
For service works related to Internet/ wireless connection, the resident must report his/ her incident by sending an email to IT helpdesk (IT.Helpdesk@aub.edu.lb) stating the problem in the “subject field” of the email.

Are there storage facilities on-campus for student belongings?
Only AUB residents are entitled to store their belongings in the residence halls. For the extended holidays period (between fall and spring), residents may keep their belongings in the rooms. During the summer break, the belongings may be kept in storage provided the residents have applied to the student housing facilities for the coming fall. All baggage must be claimed within the first week of the semester. For more information and guidelines, please refer to our Storage Policy.
➢ Are residents allowed to stay in the dorms during the extended holidays break?
Residence halls are officially closed between fall and spring semesters and between summer and fall semesters.
During the extended holidays period (between fall and spring), residents may keep their belongings in the rooms, however they are not allowed to stay.
Residents who are required to be on academic mission during these periods are urged to coordinate with the office of student housing in advance in order to secure permission to stay. In such cases, proof documents should be addressed in writing by the concerned professor and Chairperson of the faculty. Charges will apply on night basis and based on room type occupied.

➢ Is insurance required to cover the personal belongings that students have in their rooms?
Residents and their parents/guardians are strongly encouraged to review the Student Housing agreement, which absolves AUB from responsibility for any damages that might occur to a student's belongings in the residence halls.

➢ Are residents allowed to have electrical equipment in their rooms?
Residents are allowed to bring basic electrical equipment into their rooms which may include a fridge, microwave, hairdryer, and a kettle. Electric plates and small gas stoves are **strictly prohibited**. Residents are strongly urged to unplug all electrical appliances (except the fridge) when not in use. For further information regarding items you might need in the room please check the **shopping list**.

➢ What are the curfew hours?
Freshman students living in the student residence halls are required to be physically present on campus as per below schedule:
Sunday-Thursday: Midnight to 7:00 am  
Friday: 1:00 am to 7:00 am  
Saturday: 2:30 am to 7:00 am  

Freshman residents wishing to be exempt from the curfew are required to submit a curfew waiver form. This form must be signed by the parent or legal guardian, in person, at the Office of Student Affairs in West Hall. In the event the parent or guardian is residing outside Lebanon, then he/she should send this form by mail or fax.

*Undergraduate sophomores, juniors, seniors and graduate students are exempt from the curfew policy.*

➢ Are residents allowed to bring guests to stay overnight?
As a policy, all visitors must leave the dorm premises by 12:00 midnight.
Residents wishing to receive an overnight guest must secure the approval of the Office of Student Housing two working days prior to the guest’s arrival.
For more information and guidelines, Please check our **Guest Policy**