

**Frequently asked questions:**

**1- Emergency contact needed: (Please follow the below steps)**

You can login to AUBsis and fill in the emergency contact directly by

- clicking on Personal information tab
- Clicking on View Emergency Contacts
- Clicking on Update Emergency Contacts
- Clicking on New Contact
- Fill in the information and click on submit changes

Then you can submit the dorm application.

If you still have problems, you can send [IT.helpdesk@aub.edu.lb](mailto:IT.helpdesk@aub.edu.lb) screenshots on what is happening with you or you can pass by IT (if possible)