

ALLO Taxi Carpooling project guidelines and process:

Guidelines:

- Request must be submitted before 12 midnight to complete the pooling process.
- Normal car
- Price: 1 person 50,000 LBP – 2 persons 60,000 LBP (30,000 LBP each) – 3 persons 75,000 LBP (25,000 LBP each)
- Cover region of inner Beirut as a start. See below Picture 1 for reference.
- Same route is mandatory in order to be in the car pooling section.
- Pick up time at the other destinations is subject to change. AUB member will be informed upon reservation about that.
- Driver will wait 5 min max at the other destinations to avoid any delay to other passengers.
- Prices are subject to change based on the fuel prices change and other factors.

Process:

- AUB members will contact Allo via the following means and request the carpooling option:
 - 1213 – 01/517070
 - WhatsApp 78881213
 - Email: callcenter@allotaxi.com
- Allo call center agent will check the availability for the carpooling option.
- Allo taxi call center agent will check on the account if there are AUB members wanting the ride sharing. If there is an available spot on the same route, he will add the AUB member requesting the carpooling option. If not, he will give the AUB member the choice to book it only for him/her or to wait till 12 midnight.
- ACCRA will check bookings on the account and merge the passengers together based on the best route at midnight (max 3 passengers).
- It is better for the AUB members on the same route to group themselves and Allo taxi just books it for them.

Picture 1:

