Dean's Professionalism Series

The Salim El-Hoss Bioethics and Professionalism Program at the American University of Beirut, Faculty of Medicine and Medical Center, announces its 7th workshop

Disclosing Adverse Outcomes and Errors: Training for Residents

Auditorium B1, College Hall
American University of Beirut
Beirut, Lebanon

January 2, 2017
GENERAL INFORMATION

Program Overview
This activity is the 7th workshop held by the Salim El-Hoss Bioethics and Professionalism Program at AUBFM. The aim of this workshop:

A broad consensus holds that adverse events, including errors, must ordinarily be disclosed to patients and families. The challenge thus is not "what is the right thing to do," but "how to say it." Disclosures should promote honesty, enhance safety and quality of care and build stronger relationships among providers, patients, families and the community. This workshop provides specific tools, strategies and concrete practice for those who wish to do this difficult task well, and to help their colleagues do the same.

Objectives
As a result of attending this conference, the participant will be able to do the following:

- Cite at least five reasons why disclosing adverse events promotes safety, quality, and trust
- Use diverse specific skills to disclose adverse events in a productive manner
- Assist, support and coach colleagues who wish to make disclosures but are uncertain how best to do so
- Provide detailed assistance to institutions to construct high-quality disclosure systems

Target Audience
This workshop has been designed for residents.

ENROLLMENT LIMITED TO 20 PARTICIPANTS.

Venue
The "Disclosing Adverse Outcomes and Errors: A Training for Residents" Workshop will be held at the Auditorium B1, College Hall, American University of Beirut, Beirut, Lebanon.
Activity Directors:

Thalia Arawi, PhD
Founding Director,
Salim El-Hoss Bioethics & Professionalism Program
Clinical Bioethicist
Vice Chair, Medical Center Ethics Committee
American University of Beirut
Faculty of Medicine
Beirut, Lebanon

Faculty

Thalia Arawi, PhD
Founding Director,
Salim El-Hoss Bioethics & Professionalism Program
Clinical Bioethicist and Clinical Ethics Consultant
Vice Chair, Medical Center Ethics Committee
American University of Beirut
Faculty of Medicine
Beirut, Lebanon

Haavi Morreim, JD, PhD
Professor, Department of Internal Medicine
College of Medicine
University of Tennessee Health Science Center
Memphis, Tennessee, USA

Salah Zeineldine, MD, FACP
Designated Institutional Official (DIO)
Assistant Dean for Graduate Medical Education
Pulmonary & Critical Care Medicine
Faculty of Medicine
American University of Beirut
Beirut, Lebanon
PROGRAM AGENDA:

08:00am – 08:30am Registration

Introductory Remarks

08:30am – 08:40am Opening
Dr. Ghazi Zaatari, Associate Dean for Faculty Affairs representing Dean Sayegh

08:40am – 09:10am “They had entrusted me with their daughter’s life. I owed them the truth”
Dr. Thalia Arawi

09:10am – 09:30am The influence of disclosure on the physician-patient relationship; a personal perspective
Dr. Salah Zeineldine

From Key Elements of Disclosure to Coaching Others’ Disclosures

09:30am – 10:00am Adverse event scenario and debriefing: 1st exercise
Dr. Haavi Morreim

10:00am – 10:45am Error scenario and debriefing: 2nd exercise
Dr. Haavi Morreim

10:45am – 11:30am Preparing for Coaching
Dr. Haavi Morreim

11:30am – 12:15pm Lunch and networking

12:15pm – 01:45pm Practice in Coaching: Keystone Case #3
Dr. Haavi Morreim

01:45pm – 02:00pm Coffee Break

02:45pm – 03:30pm Coaching Practice and Debriefing: 4th scenario
Dr. Haavi Morreim

03:30pm – 04:15pm Coaching Practice and Debriefing: 5th scenario
Dr. Haavi Morreim

04:15pm – 05:00pm Discussion: Where do we go from here?
Participants and Drs. Haavi Morreim, Salah Zeineldine, and Thalia Arawi
Keynote Speaker: Dr. Haavi Morreim

Haavi Morreim, JD, PhD is an academician, attorney and an active mediator for both civil and family matters, with cases ranging across health care, employment, contract, landlord-tenant, debtor-creditor and beyond. Dr. Morreim brings a distinctive perspective to health care conflict resolution. For over thirty years she has been a medical school professor focusing on health law and bioethics.

Dr. Morreim’s teaching is not the traditional courses-in-classrooms. Rather, she works in the clinical setting’s regular rounds and conferences during which faculty and physicians-in-training discuss patients, make medical decisions, and explore broader issues. This has permitted an ongoing, first-hand view of the day-to-day challenges, conflicts and nuances that arise for patients, families, physicians, nurses, and others in the health care setting. Conflict can arise not just between patients and providers, but in any area of the health care delivery system that now requires intense interdependence among professionals previously accustomed to substantial independence. A solid grasp of that context and its communication complexities enables one to elicit, as a mediator, the broad variety of interests and concerns that underlie health care disputes.

Dr. Morreim is also an active scholar and a sought-after speaker. She has authored two books and over one hundred forty articles in journals of law, medicine, and bioethics, including California Law Review, Vanderbilt Law Review, Tort and Insurance Law Journal, New England Journal of Medicine, Journal of the American Medical Association, Seton Hall Law Review, Health Matrix, Archives of Internal Medicine, Hastings Center Report, and the Wall Street Journal. She has also presented hundreds of invited lectures nationally and internationally, to such groups as the American Health Lawyers Association, the American Bar Association, the American Medical Association, the National Academy of Elder Law Attorneys, and the Tennessee Bar Association, alongside numerous medical organizations such as the American Medical Association, the American College of Physicians, and numerous state and local medical societies.
Contact Information
For more information about this course, please contact:

Continuing Medical Education Office
American University of Beirut
P.O. Box 11-236 Riad El Solh
Beirut 1107 2020
Lebanon
Tel: +961-1-350 000 ext 4717/8
Fax: +961-1-744 467
Email: cme@aub.edu.lb
Web: http://cme.aub.edu.lb