

Asma Shihab

Throughout Ms. Shihab's career in AUB since 2001, she has always been referred to as humble, dedicated, diligent and delightfully positive.

In her Department at the FHS she serves 10 Faculty members efficiently and professionally. She ensures that all the needs of the faculty members are met on time even if that means she remains after hours to do so. She conducts her business in such a low-key manner that she makes her tough multi-faceted job look easy.

She has been described by her peers as the silent mega force doing all the work behind the scenes for a major production.

Her work is impeccable and her character remains calm through all pressure.

Her peers all agree on Asma's meticulousness, calm demeanor, and extreme helpfulness, all with a smile.

Service Excellence would be the best way to describe Asma.