

Fayek Eid

Twenty years ago, Mr. Fayek Eid started off his AUB career as supervisor of the Coffee Shop. In 2011, Fayek channeled his managerial and customer service skills into the post he holds today as Motor Pool Supervisor. The Motor Pool services the entire AUB community and Fayek is uniformly acclaimed for his dedication to his work and to the university.

He is particularly adept at dealing with adverse circumstances, from helping to bring essential staff to campus during the 2006 war, to finding gas during fuel shortages, and responding to urgent calls at all hours of the day and night.

One recent example of his outstanding commitment and diligence was a CASAR conference that involved a multitude of attendees arriving from 18 countries. This was a case when everything that *could* go wrong, *did* go wrong: there was a snowstorm in Europe that disrupted air travel, the internet was down on campus, and the university changed car service companies at the last minute. Fayek came through it all with calmness and great attention to detail, resulting in many very satisfied customers.

One of his colleagues sums it up, saying “Fayek has it all... he is humble, cheerful, always ready to help and support, and has a strong sense of responsibility.”

Fayek Eid is a prime example of what an adept and motivated employee can do to serve the AUB community.