

## **Lili Hamdar Abillama**

**Lili Abillama** has been working at the Medical Center as a registered nurse since 1994, and as the nurse manager of the Pediatric Intensive Care Unit (PICU) and the Step Down Unit (SDU) since 2001.

One of the major accomplishments that took place under her supervision was eliminating the nurses' turnover by creating a work-family atmosphere that all employees strive for.

She exercises 24 hours availability and is constantly reachable for problem-solving needs. During times of political unrest and war, she totally devoted her time to the hospital by covering the shifts of her absent colleagues

Needless to say, Lili maintains excellent relationships with her colleagues. One medical team member describes her as “a wonderful resource for us, very helpful, very knowledgeable and extremely caring about her patients.” She further describes Lili as “a great comfort to the families of patients, the house staff, [and] the nurses.”

Lili practices exceptional support for patients and their family as soon as the patient enters to the PICU. When reviewing her personal achievements one cannot but mention the joy she brings to her patients' lives: From simple participations in their birthdays to arranging for a private tutor to educate a 9-year old patient who has been in hospital since birth.