

Remarks made by

Dr John Waterbury

President

Iskandar Azar

Mr. Azar has been employed at AUB for *38 years*. His present position is Head Janitor in the Physical Plant Department. Iskandar has an excellent performance record throughout the years. In addition, he is polite, helpful and has good relations with his colleagues.

Mr. Azar's supervisors, namely Messrs. Elie Issa and Mike Harrison consider him an asset to the department. In fact many letters were received by the Physical Plant Department commending the good work on events which were supervised by Mr. Azar. Furthermore, many examples were cited for going beyond the call of duty such as:

- He risked his life to save College Hall during the flood
- During one of the weekends, a car was parked on campus in a suspicious way; Mr. Azar reported it to the security office and made sure that security personnel inspect the car; a stolen photocopy machine was found inside it

On the other hand, Iskandar is well motivated and highly supports the goals of the University and considers that one should sacrifice his own interests in order to serve customers and achieve Service Excellence.