

Remarks made by

Dr John Waterbury

President

RITA DOUDAKIAN

Rita Doudakian, a Community Health Nurse from University Health Services has been serving students, faculty members, non-academic staff and their dependants with a smile, in sometimes stressful conditions, since she joined AUB 14 years ago.

One of Rita's significant achievements is the creation of hospital staff immunization monitoring program. Almost single handedly, she has been managing this crucial hospital infection control and has managed to increase the immunization percentages to acceptable international standards.

Rita always goes the extra mile helping her "customers". For example, a non-Lebanese academician needed to have a chest X-ray done as part of his pre-employment test. He was not familiar with the medical center, and did not know how to go from campus to the X-ray department. She delegated her work to a colleague for a few minutes, and walked the academician to his destination in the hospital.

Over the years, the quality of service excellence that Rita has demonstrated, earned her the respect of her colleagues, doctors and patients.