

Remarks made by

Dr John Waterbury

President

TALINE GULGULIAN

Taline Gugulian is a Registered Nurse in the Pediatric Intensive Care Unit (PICU) at AUBMC.

In the four short years since she has been in her position, Taline has made an enormous difference in the lives of sick babies and children, giving unwavering love and affection to them and providing the vital support to their parents in what is often an extremely difficult period of their lives.

Here are some of the touching stories that say more about Taline and her work than any other words can describe:

- For a nine year old girl who was depressed in hospital, Taline brought in nail polish and colored her nails....
- For a grieving mother who had just lost her child, Taline came to work early to offer support....
- For another distressed mother, Taline accompanied her to AUB campus during her lunch break, where they walked and talked. The mother returned transformed....
- When a chronically-sick baby, who has practically been in the unit since birth, cut its first teeth, Taline brought in a special dessert (snayniyeh) to celebrate with the family...

Not only is Taline renowned for her compassion and quality of service, but she has also contributed to process improvement by creating a slogan for the unit to promote team spirit, and has contributed to introducing the psychiatric assessment of parents in the Pediatric Intensive Care Unit (PICU).