

Student Survey 2008

I. Mission of the University

Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	SD	D	N	A	SA	DK	Omit
I	1	I am aware of AUB mission statement.	143	4.1	0.7	1	3	5	67	23	1	
I	2	The mission statement is clear and transparent in language and content.	141	4.2	0.7	1	1	9	50	36	3	
I	3	The mission statement reflects the ideals and values upon which the University was founded.	135	4.1	0.7	1	1	10	59	21	7	
I	4	The mission statement is realistic and achievable.	141	4.0	0.7	1	2	12	63	19	3	
I	5	The mission statement is shared with and properly communicated to AUB community.	137	3.7	0.9	1	10	22	48	13	5	1
I	6	The mission statement reflects AUB's role in the region.	141	4.1	0.8	1	2	13	51	30	3	
I	7	AUB has been successful in achieving it.	139	3.9	0.9	2	3	21	48	21	4	
I	8	I participated in the development of the mission statement.	129	3.2	1.1	8	16	26	31	8	10	1

II. Integrity

II	9	AUB policies and procedures are properly adhered to.	141	3.8	0.7	1	5	17	63	12	2	1
II	10	AUB policies and procedures are clear and properly disseminated.	143	3.8	0.8	1	4	22	59	12	1	1
II	11	AUB shows impartial practices in admissions.	126	3.7	1.0	3	6	22	40	15	12	1
II	12	AUB shows impartial practices in recruitment.	101	3.5	1.1	5	7	18	31	9	29	1
II	13	AUB shows impartial practices in promotion.	95	3.4	1.0	3	7	23	22	10	32	2
II	14	AUB provides an environment conducive to teaching, learning, and research.	143	4.3	0.7	1	1	7	50	39	1	1
II	15	AUB adequately promotes honesty and transparency in its conduct and communication.	141	3.9	0.7	1	3	17	61	16	2	1
II	16	Student concerns (regarding fair academic assessment, student conduct, and alleged discrimination) are addressed.	136	3.7	0.9	2	10	18	53	11	6	1
II	17	AUB effectively assures the academic and intellectual freedom of all its constituents.	141	3.9	0.7	2	3	12	68	12	2	1
II	18	AUB adequately protects its members from harassment, inappropriate pressures and discrimination.	137	3.9	0.8	2	3	14	54	21	5	1
II	19	I am aware of a system that allows me to report grievances.	128	3.3	1.1	6	19	14	39	11	10	1
II	20	Grievances are dealt with efficiently.	92	3.6	0.8	1	2	25	30	6	35	1

III. Governance & Leadership

III	21	Students have appropriate opportunities for input into discussions that affect them.	138	3.7	0.9	2	12	12	57	12	3	1
III	22	I am aware that student representatives are elected.	142	4.3	0.8	2	1	7	47	41	1	1
III	23	I know what the Student Representative Committee (SRC) is and does.	135	3.8	1.0	3	8	16	48	19	5	2
III	24	I know what the University Student Faculty Committee (USFC) is and does.	132	3.5	1.1	5	15	17	39	15	8	1
III	25	I am consulted through USFC and SRC on matters that affect students and before decisions are made.	131	2.6	1.1	14	32	21	17	6	8	1
III	26	I feel that the USFC and SRC carry my voice effectively to the University administration.	128	2.9	1.1	10	22	34	14	8	10	1
III	27	I believe that we should find better alternatives for student representation.	134	3.6	1.0	1	10	34	30	17	6	2
III	28	I believe that students' views have an effect on the administration's decision making.	134	3.2	1.1	7	14	30	32	9	6	1
III	29	The channels of communication between student bodies and the administration are effective.	127	3.4	0.9	4	8	34	34	8	11	1
III	30	I participate in the SRC elections held each year.	137	3.4	1.3	10	16	19	32	19	3	2

IV. Administrative Services

Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	Very Poor	Poor	Fair	Good	Very Good	Don't Know	Omit	
IV	32	The content on AUB site /Home page is	142	4.3	0.7		1	8	44	44		2	
IV	33	The presentation and ease of searching for Information on the AUB site is	141	4.0	1.0	4	3	21	34	35	1	2	
Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	1	2	3	4	5	6	7	Omit
IV	35	Library	140	3.2	1.8	23	18	17	10	16	10	3	3
IV	36	Information Technology (Labs, Intranet, technology-equipped classrooms)	139	3.0	1.8	25	20	21	10	9	6	6	4
IV	37	Career and personal counseling	139	3.3	1.7	19	11	24	18	11	7	6	4
IV	38	Dormitories/cafeteria	139	4.0	1.7	8	12	15	20	16	20	4	4
IV	39	Developing faculty teaching & advising skills	139	3.1	1.8	26	18	12	14	15	8	3	4
IV	40	Financial aid	138	3.2	2.0	28	14	14	13	9	10	8	5
V. Student Admissions, Support Services, and Facilities													
Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	Don't use	Dissatisfied	Satisfied	Neutral	Satisfied	Satisfied	Omit	
V	42	Availability and clarity of information (School visits, Catalogue, website and brochures)	135	3.8	0.8	4	1	5	18	58	11	3	
V	43	Availability of desirable programs (majors and minors)	137	3.4	0.9	3	1	17	21	49	6	3	
V	44	Clarity of admission criteria	137	3.7	0.7	3	1	4	23	57	9	3	
V	45	General application process	138	3.7	0.8	2	2	8	19	59	8	3	
V	46	Timeliness of admission decisions	139	3.6	0.9	1	3	12	17	57	8	3	
V	47	Admissions staff responsiveness	138	3.6	1.0	2	3	12	23	44	13	3	
V	48	Availability of information (sources of aid, bank loans, student employment...)	93	3.4	1.1	32	6	6	19	27	7	3	
V	49	Application process (including interviews)	93	3.2	0.9	32	3	9	23	27	1	3	
V	50	Award process	87	3.2	1.0	35	3	12	23	17	6	5	
V	51	Staff responsiveness	95	3.5	1.0	30	2	7	24	24	8	4	
V	52	Length of orientation session	122	3.4	0.9	14	4	8	25	43	3	2	
V	53	Quality of orientation programs	123	3.5	0.9	12	1	12	21	45	6	3	
V	54	Helpfulness of orientation staff	123	3.7	0.9	13	3	5	19	45	12	2	
V	55	Overall effectiveness of orientation	123	3.7	0.8	13	1	4	24	46	10	2	
V	56	Process	142	2.8	1.2		21	21	21	32	4	2	
V	57	Availability of places in courses	142	2.0	1.1		39	33	10	14	1	2	
V	58	Registrar's staff responsiveness	136	2.9	1.2	4	18	15	26	32	3	2	
V	59	Access to advisor	135	3.5	1.2	5	10	9	13	46	15	2	
V	60	Sufficient time with advisor	134	3.5	1.2	5	8	14	13	43	14	3	
V	61	Advisor's knowledge of policies and procedures	134	3.1	1.3	6	15	11	24	30	12	2	
V	62	Responsiveness of advisor	134	3.5	1.2	5	10	6	23	39	15	3	
V	63	Academic Advising effectiveness	134	3.2	1.2	6	12	10	28	32	11	2	
V	64	Availability of procedures to submit complaints/grievances.	83	3.0	0.9	41	5	10	25	17	1	2	
V	65	Transparency and fairness of the process	80	3.2	0.9	42	3	8	23	18	3	3	

V	66	Availability	64	3.4	1.0	54	4	2	16	18	4	2
V	67	Quality	65	3.4	1.0	51	3	2	17	20	3	4
V	68	Staff responsiveness	65	3.5	0.9	52	2	1	18	18	6	3
V	69	Availability	71	3.2	1.1	48	6	4	17	19	4	3
V	70	Quality	70	3.2	1.1	48	5	4	18	18	3	4
V	71	Staff responsiveness	69	3.4	1.1	48	4	3	18	17	6	4
V	72	Quality and variety of food	130	3.5	1.0	8	3	12	22	43	10	3
V	73	Food premises (design, comfort and cleanliness)	132	3.8	0.8	6		6	19	52	14	3
V	74	Cost	133	2.8	1.1	6	14	22	24	28	3	3
V	75	Staff responsiveness	133	3.7	0.8	6		6	22	52	11	3
V	76	Access to services	103	3.5	1.0	27	3	8	12	41	6	2
V	77	Quality of services	102	3.6	0.9	27	3	4	17	39	7	3
V	78	Staff responsiveness	102	3.6	1.0	27	4	5	15	38	8	3
V	79	Availability	44	3.6	0.9	67	1	1	12	12	5	3
V	80	Quality	44	2.9	1.1	67	3	8	9	9	1	3
V	81	Staff responsiveness	43	3.4	1.0	66	2	2	10	12	3	4
V	82	Access (hours of operation)	135	4.1	0.9	5	2	4	8	51	28	2
V	83	Collections	124	4.0	0.8	12	1	3	8	51	21	2
V	84	Training to use the libraries	129	3.6	1.0	9	3	10	19	40	17	2
V	85	Staff responsiveness	134	3.8	0.9	6	1	4	23	46	19	2
V	86	Athletic facilities (Green Field, Courts, gym room, Beach...)	71	3.3	1.2	48	5	8	12	19	6	3
V	87	Athletic events	64	3.1	0.9	53	3	8	17	15	1	3
V	88	Arts facilities (Art and music studios, stages and theatres, exhibition spaces)	75	3.5	0.9	46	1	7	12	28	3	3
V	89	Arts Performances (Plays, concerts, exhibitions)	93	3.7	0.9	33	1	3	19	32	8	3
V	90	Clubs	96	3.8	0.8	31		3	17	35	10	3
V	91	Social spaces (!)	108	3.6	0.9	23	2	6	23	37	8	3
V	92	Availability/access to the above	117	3.6	0.9	17	2	6	25	40	8	3
V	93	Access to internet	140	4.2	0.9	1	1	6	6	46	37	2
V	94	Access to computer centers, labs and help desks	140	3.6	1.1	1	2	17	16	43	19	2
V	95	Available hardware and software	137	3.5	1.0	3	4	12	20	43	14	3
V	96	Technology education and training	135	3.8	0.9	5	2	4	22	50	15	2
V	97	Course usage of technology	136	3.8	0.8	4	1	5	21	55	12	2
V	98	Technology enhancement of classrooms	139	3.6	1.0	2	3	12	21	47	14	2
V	99	Classroom facilities (size and equipment/furniture)	141	3.3	1.0	1	5	16	23	48	5	2
V	100	Laboratory facilities	114	3.6	0.9	19	3	8	13	48	6	2
V	101	Study spaces	136	3.5	0.9	4	3	14	16	55	6	2

V	102	Book store	128	3.6	0.9	8	5	3	26	47	8	3
V	103	Campus security	139	3.8	1.0	1	4	5	18	48	21	3
V	104	Campus grounds	139	4.0	0.8	1	2	1	12	57	23	3
V	105	Classroom facilities	136	3.5	0.8	2	2	10	23	54	3	4
V	106	Class size	139	3.5	0.9		3	8	25	55	5	4
V	107	Laboratory facilities	109	3.5	0.9	21	2	7	23	38	6	4
V	108	Green field	63	3.8	0.8	53	1	2	10	23	8	3
V	109	Track	51	3.7	0.9	60	1	3	9	18	5	5
V	110	Tennis courts	45	3.7	0.8	65		3	8	17	3	4
V	111	Indoor courts	46	3.5	1.0	63	2	2	10	13	4	5
V	112	theater performances	50	3.8	0.7	61		1	10	19	4	4
V	113	music performances	55	3.9	0.8	57		2	8	21	7	5
V	114	practice rooms	38	3.3	0.9	68	1	3	12	9	2	6
V	115	Fine arts studios	38	3.4	0.7	68		3	10	13	1	6
V	116	Exhibition spaces	58	3.3	0.7	54	1	3	21	15		6
V	117	Club meeting facilities	68	3.5	0.8	48	1	3	14	26	1	6
V	118	Outdoor social spaces	94	3.8	0.7	30		3	17	36	9	5
V	119	Indoor social spaces	93	3.2	0.9	31	3	9	23	27	2	5
V	120	Outlook facilities	65	3.4	0.7	50	1	1	20	21	1	6
V	121	Women's residences	33	3.0	1.0	72	1	6	8	7	1	6
V	122	Men's residences	26	2.9	0.9	77	1	4	7	6		6
V	123	Cafeterias	121	3.5	0.8	11	1	8	23	48	3	6
V	124	Study areas	119	3.7	0.9	13	3	8	14	47	10	5
V	125	Campus bookstore	121	3.6	0.9	12	3	4	20	48	8	5
V	126	Campus security	128	3.8	0.9	7	3	3	19	48	15	5
V	127	Campus grounds	128	4.0	0.7	7	1	1	16	52	19	5
Q	SCT	QNUM	QDESC	N	Mean	St.dev.	Yes	Some	No	Omit		
V	128	Admission process		135	2.0	0.8	28	37	28	7		
V	129	Registration		134	2.0	0.8	26	37	29	8		
V	130	Recreational activities		134	2.1	0.8	30	40	22	8		
V	131	Financial aid services		131	1.9	0.8	23	34	34	10		
V	132	Student housing		125	2.0	0.7	23	39	25	14		
V	133	Student health insurance		131	2.0	0.8	26	35	30	10		
V	134	Information Technology		133	2.2	0.8	45	24	23	8		
V	135	Academic advising		134	2.3	0.8	42	32	18	8		
V	136	Library services		134	2.3	0.8	43	32	17	8		

V	137	Cafeteria/food services	134	2.1	0.8	34	34	23	8				
V	138	Health care services	131	2.0	0.8	26	37	27	10				
V	139	Career counseling/planning services	130	2.1	0.7	30	40	20	10				
V	140	Personal counseling	130	2.0	0.8	28	35	27	10				
V	141	Admission process	133	1.9	0.8	26	33	33	8				
V	142	Registration	133	1.8	0.8	19	36	37	8				
V	143	Recreational activities	130	2.1	0.7	30	39	21	10				
V	144	Financial aid services	128	1.8	0.8	18	32	39	12				
V	145	Student housing	125	1.8	0.7	17	39	31	14				
V	146	Student health insurance	128	1.8	0.8	21	33	34	12				
V	147	Information Technology	128	2.1	0.8	33	34	21	12				
V	148	Academic advising	131	2.1	0.8	36	30	24	10				
V	149	Library services	130	2.2	0.8	38	32	19	10				
V	150	Cafeteria/food services	130	2.0	0.8	29	32	29	10				
V	151	Health care services	129	2.0	0.8	28	33	28	11				
V	152	Career counseling/planning services	128	2.0	0.8	25	39	25	12				
V	153	Personal counseling	127	2.1	0.8	31	33	23	12				
Q	SCTI	QNUM	QDESC	N	Mean	St.dev.	Yes	No	Omit				
V		155	Do you use Moodle interactively (i.e. to participate in class discussions, etc.)	139	1.7	0.5	64	32	4				
V		156	Do you think a 100% online course would be beneficial?	138	1.4	0.5	41	54	5				

VI. College Climate/Environment

Q	SCTI	QNUM	QDESC	N	Mean	St.dev.	Very Poor	Poor	Fair	Good	Very Good	Excellent	Opin	Omit
VI		157	The intellectual climate at this campus is	137	4.1	0.8	1	2	14	44	33	1	1	4
VI		158	The overall quality of instruction is	135	4.1	0.7		2	12	52	27	1	2	4
VI		159	Overall communication between students & administration	133	3.4	1.0	3	10	32	36	10	1	3	4
VI		160	Overall communication between students & faculty is	134	3.8	0.9	2	4	24	43	19		3	4
VI		161	Overall quality of services	138	3.8	0.8	1	2	23	56	13		1	4
VI		162	Overall quality of premises	130	4.0	0.8	1	1	15	54	18		5	6
VI		163	Overall dissemination of information	132	3.9	0.7	1	1	19	56	14		4	5
VI		164	Organization of various events or activities at AUB is	131	4.1	0.7		3	11	52	24		6	4
VI		165	Outlook addresses concerns, problems and interests of most students.	107	3.7	1.0	2	6	17	35	13	1	21	4
VI		166	The Campus Yearbook	90	3.4	1.1	6	6	16	26	8	1	32	6
Q	SCTI	QNUM	QDESC	N	Mean	St.dev.	No	ot Su	Yes	Omit				
VI		167	I plan to complete my degree at AUB	140	2.9	0.3		7	90	3				
VI		168	If I could start again, I would still choose to attend AUB	138	2.7	0.6	6	14	75	5				

VII. General Education

Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	SD	D	N	A	SA	Omit		
VII	169	I consider myself informed about AUB's general education requirements.	140	4.1	0.8	1	3	8	61	23	3		
Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	Yes	No	Omit					
VII	171	I have taken courses outside my major to fulfill AUB's general education requirements.	136	1.9	0.3	81	13	6					
Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	SD	D	N	A	SA	NA	Omit	
VII	172	Broaden my knowledge	131	4.2	0.8	1	3	10	46	31	3	7	
VII	173	Enhance my understanding of values and ethics	130	3.9	0.9	3	3	14	46	23	3	7	
VII	174	Strengthen my sense of civic responsibility and leadership	130	3.6	1.0	3	9	24	41	12	3	7	
VII	175	Develop my communication skills	129	4.0	0.9	1	4	19	38	28	4	7	
VII	176	Develop my critical analysis	130	4.0	0.9	2	3	10	50	25	3	7	
VII	177	Develop my independent judgment	129	3.9	0.8	1	4	19	46	20	4	7	
VII	178	The number of courses outside my major required to fulfill general education are as follows:	129	3.3	1.1	7	12	29	32	8	4	7	
VII	179	The skills and knowledge derived from courses taken outside my major to fulfill the general education requirements are:	128	3.3	1.1	7	13	26	32	10	6	6	
VIII. Assessment													
Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	Low	w Ave	e Ave	High	Applic	Omit		
VIII	180	Develop ability to think critically	133	3.4	0.7	2	3	45	41	2	6		
VIII	181	Develop ability to think creatively	131	3.3	0.7	2	8	44	36	3	6		
VIII	182	Develop communication skills	129	3.3	0.7	3	4	48	34	5	6		
VIII	183	Learn terms, facts, and theories of a particular academic subject	134	3.5	0.6		3	37	53	1	6		
VIII	184	Develop skill in using materials, tools, and/or technology central to this subject	129	3.2	0.8	2	12	39	36	5	6		
VIII	185	Develop an appreciation of the liberal arts	111	2.8	0.9	6	17	38	16	17	7		
VIII	186	Develop a commitment to exercise the rights and responsibilities of citizenship	114	2.9	0.9	7	10	41	20	14	7		
VIII	187	Develop a lifelong love of learning	125	3.1	0.9	7	7	41	31	8	6		
VIII	188	Develop an openness to new ideas and to other cultures	128	3.3	0.7	1	8	41	37	6	6		
VIII	189	Develop ability to work productively with others	133	3.4	0.7	1	8	38	45	2	6		
VIII	190	Develop leadership skills	123	3.3	0.7	1	8	42	34	8	7		
VIII	191	Cultivate an active commitment to honesty	124	3.3	0.8	3	8	39	35	8	6		
VIII	192	Develop capacity to think for one's self	128	3.4	0.7	1	6	37	45	6	6		
Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	Yes	No	Omit					
VIII	213	Assessment of student learning ,ASL, (quizzes, projects, papers, exams)	138	1.8	0.4	78	17	5					
VIII	214	Instructor course evaluations (ICE)	135	1.7	0.5	62	31	7					
Q SCT	Q NUM	Q DESC	N	Mean	St.dev.	Yes	No	Omit					
VIII	217	Are results of student learning assessments shared and discussed with you?	133	1.2	0.4	15	77	8					

VI. College Climate/Environment										
QSCN	QNUM	DES	of the ab	rence, co	(e.g. download	Omit				
IV	31	The r	43	49	1	1	5			
QSCN	QNUM	DES	N	Mean	St.dev	very bene	benefi	Omit		
IV	34	Do you access course materia				46	44	2		
QSCN	QNUM	DES	Daily	times per	mes per	mes per	string exams			
V	154	How	10	19	22	19	13			
VII. General Education										
QSCN	QNUM	DES	Advisor	Catalogue	leagu	Orientati	Other			
VII	170	The g	11	48	19	10	8			
VIII. Assessment										
QSCN	QNUM	DES	han Twic	twice/Term	nce/Te	Once/Yea	None			
VIII	193	Writt	43	28	12	6	4			
VIII	194	Writt	31	28	21	7	8			
VIII	195	Oral	10	5	11	12	57			
VIII	196	Drop	41	10	10	13	19			
VIII	197	Take	7	10	14	14	50			
VIII	198	Hom	75	10	6	1	3			
VIII	199	Obse	38	6	13	8	28			
VIII	200	Stud	28	8	17	6	35			
VIII	201	Oral	31	17	30	7	9			
VIII	202	Parti	77	6	7	2	3			
VIII	203	Use r	43	11	14	6	19			
VIII	204	Stud	26	10	48	3	6			
VIII	205	Tea	40	17	28	6	3			
VIII	206	Use r	10	9	19	6	46			
VIII	207	Peer	9	12	22	14	38			
VIII	208	Self-r	12	11	24	14	32			
VIII	209	Prep	17	22	28	14	12			
VIII	210	Work	28	20	37	8	1			
VIII	211	Pract	8	6	14	29	36			
VIII	212	Invol	7	10	13	13	50			
QSCN	QNUM	DES	lack to in	valuation	t, obje	teaching	uses, specify			
VIII	215	If yes	27	10	11	30	1			
QSCN	QNUM	DES	e availab	a reward	ailable	hers, spec	Omit			
VIII	216	If no,	19	10	10	3	57			

Q SCTN	QNUM	DES	Omit									
VIII	218	If ye	90									
by discussing with other students	1											
Discussion with students on their marks and resolving of tests	1											
each student is given his own information	1											
i think that we will be informed by imail	1											
If an appointment is made with the professor	1											
moodle	1											
Next term, the teacher improves on the course he is teaching bas	1											
online	1											
openly discussed in class	1											
orally or by written to our instructor	1											
Statistics (class average)	1											
Teachers discussion and email	1											
Through classes_	1											
Tthrough Proffesors	1											
with the advisor and the teachers	1											
IX. Background Information												
Q SCTN	QNUM	DES	8 or unde	19	20	21	22	23 to 25	26 to 29	> or = 30	Omit	
IX	219	Age	20	25	17	11	9	10	2	3	3	
Q SCTN	QNUM	DES	Lebanese (Gulf-Sta	(Non-er national	Omit							
IX	220	Indic	80	2	8	6	4					
Q SCTN	QNUM	DES	e residents	Room oarents	Own home	Omit						
IX	221	Indic	9	10	66	12	3					
Q SCTN	QNUM	DES	Male	Female	Omit							
IX	222	Sex	37	60	3							