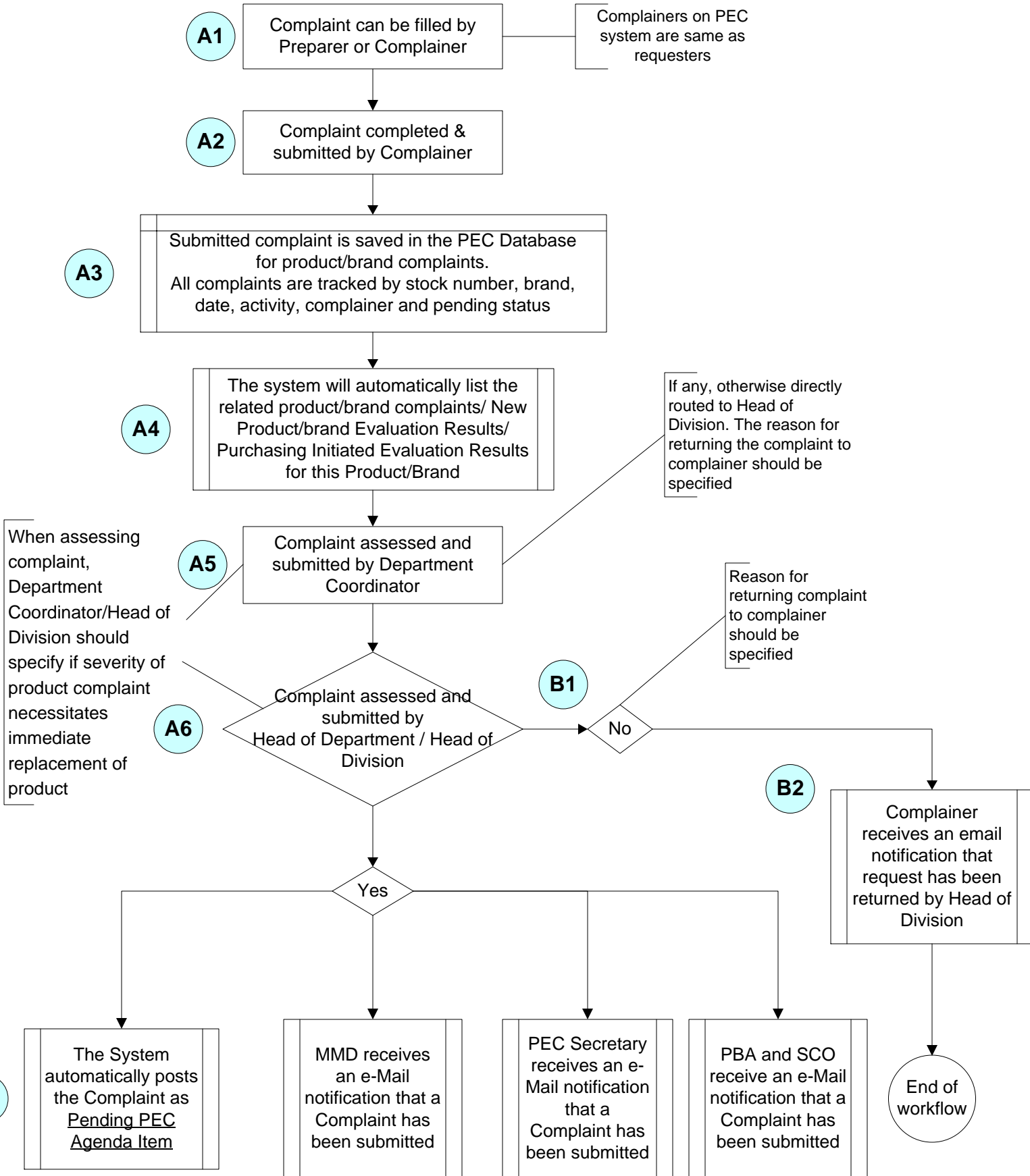
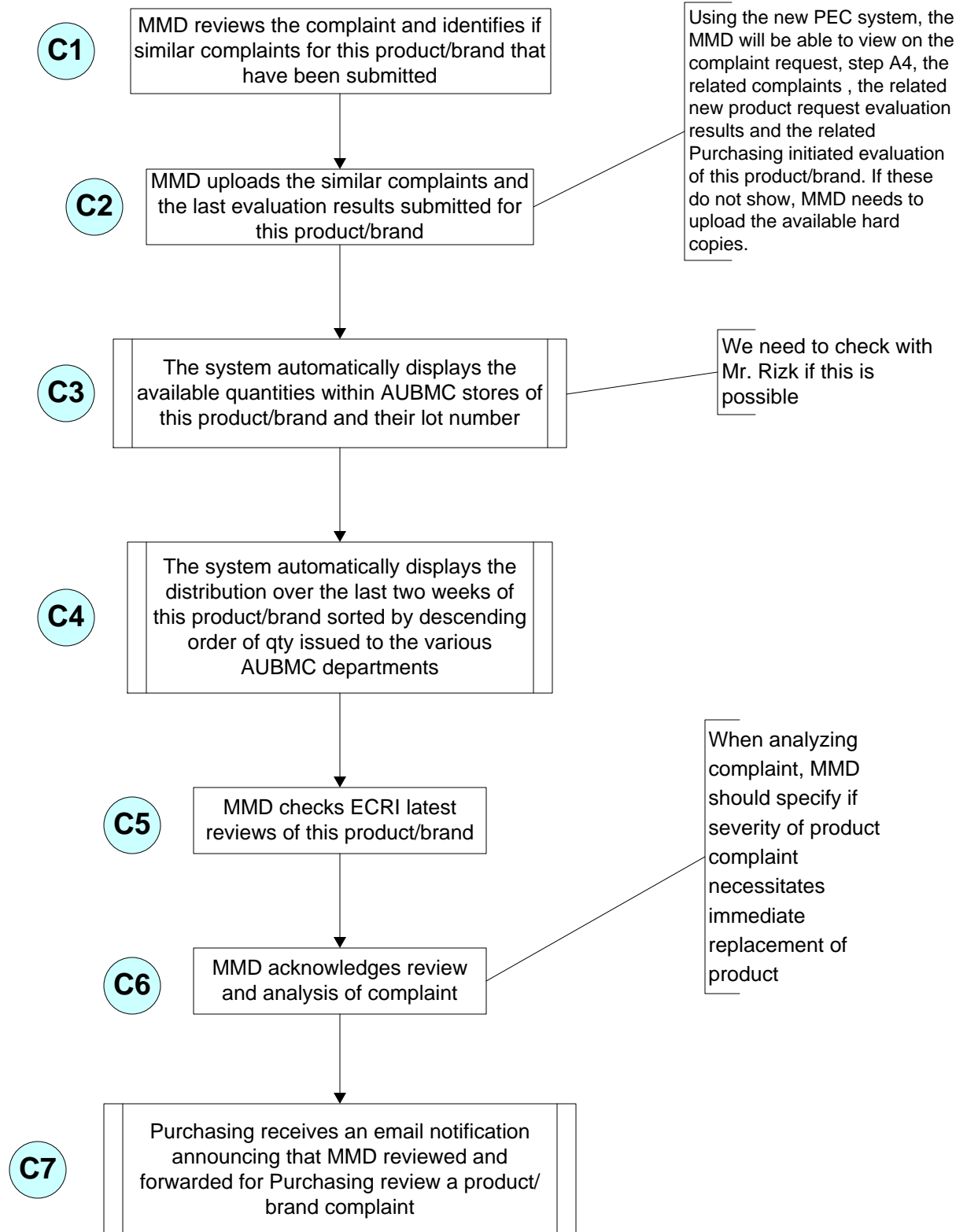


Draft Complaint

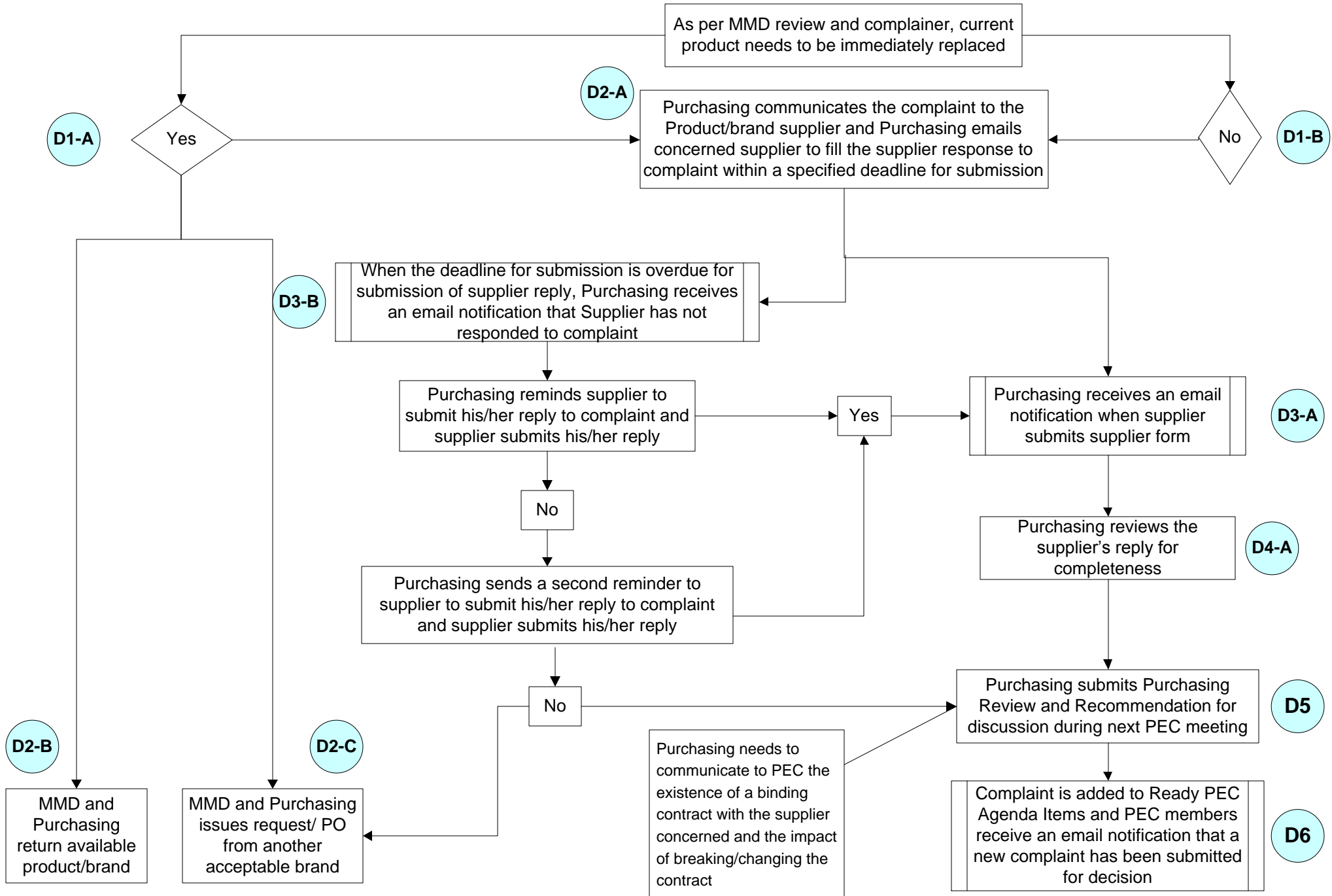
Stage 1: Submission of Product/Brand Complaint



Stage 2: MMD Review



Stage 3: Purchasing Review



Stage 4: PEC Committee Meeting Review and Decision

